



**MINISTRY OF HEALTH**  
SINGAPORE

MH 34:85 (C-84-2009)

18 Jul 09

Licensee of Medical Clinics

**Termination of 993 Ambulance service**

1. Since the beginning of Jul, we have seen a sharp drop in the demand for the 993 ambulance service. Please take note that this 993 ambulance service will be **terminated from 21 July 09**. However, to ensure that the 995 ambulance service is used only for patients who are more ill /severe, ambulance service for suspect cases who are less ill will continue to be made available to PPCs / GPs and other medical clinics through a different number (**65860237**). Please use this number (6586-0237) should you have patients who, for some reasons, cannot be managed at home (but yet not severe enough to call for 995) and need to be transported to hospital for H1N1 related issues.

2. For your information, public who do call the 993 ambulance service after 21 July, they will be informed of the change through the recorded voice message below:

"Thank you for calling 993 ambulance service. This ambulance service has ceased. If your symptoms are severe such as breathlessness and chest pain, do call 995 immediately for an emergency ambulance. However, if your symptoms are relatively mild, please see a doctor at your nearest Pandemic Preparedness Clinic. You can get a full listing of these clinics at MOH website at [www.moh.gov.sg](http://www.moh.gov.sg) or call 1800-333 9999. Thank you."

3. Thank you.

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