

CHAS ENHANCEMENTS TO STRENGTHEN CHRONIC CARE FOR ALL SINGAPOREANS

By Agency for Integrated Care

CHAS has played a critical role in bringing person-centric care closer to Singaporeans' homes, and CHAS GPs like you remain our key partners in ensuring primary care remains affordable and accessible. To better support GPs in anchoring chronic care in primary care, MOH will be implementing a set of enhancements for CHAS.

To keep you abreast of all updates for the smooth administration of CHAS, we have provided key information about the upcoming enhancements as well as answers to common queries posed by GPs and patients.

Key enhancements to CHAS from 1 Nov 2019



CHAS Green

CHAS will be extended to cover all Singaporeans for chronic conditions, regardless of income, through the introduction of a new tier – CHAS Green. This will provide up to \$160 of annual subsidies for those with chronic conditions.



CHAS Orange

CHAS Orange cardholders can enjoy subsidies of up to \$10 per visit, for common illnesses.



CHAS Blue

CHAS Blue and Orange cardholders will enjoy an increase in annual subsidies of up to \$20 for complex chronic conditions.



Merdeka Generation (MG)

All MG cardholders will be eligible for special benefits under CHAS. These include subsidies of up to \$23.50 per visit for common illnesses and annual subsidies of up to \$520 for chronic conditions.



Simplified CHAS Application Process

To ensure the accessibility of affordable primary care, the CHAS application process has been simplified to make it more convenient for Singapore Citizens to apply.

Only the main applicant needs to provide acknowledgement

Only one household member needs to apply for CHAS on behalf of his/her family members living at the same address listed on their NRICs. All household members will then be informed of the application via a text message or hardcopy letter (depending on the preferred mode of notification chosen by the applicant).

CHAS applications can now be made online!

With the launch of an online application portal, Singapore Citizens are now able to apply for CHAS online! CHAS clinics may refer patients to the online portal (www.chas.sg) should they enquire about the CHAS application process. Alternatively, patients may also continue to apply for CHAS using the hardcopy CHAS application form, which is available at any Community Centre or Club (CC), Community Development Council (CDC), Public Hospital, or Polyclinic.

Frequently Asked Questions

01 Are CHAS cards auto-issued or do my patients have to apply for CHAS?

As CHAS cards are issued on an application basis, please advise your patients to submit an application if they would like to enjoy CHAS subsidies. All Singapore Citizens who apply for CHAS will be accorded a CHAS card based on their means-test status.

Monthly Per-capita Household Income (PCHI) to qualify for subsidy	Subsidy Tier (Singapore Citizens)
PCHI ≤ \$1,200	CHAS Blue
\$1,200 < PCHI ≤ \$2,000	CHAS Orange
PCHI > \$2,000	CHAS Green

02 Are there any eligibility criteria for CHAS Green applications? For example, do applicants have to be diagnosed with a chronic condition?

All Singapore Citizens will be eligible for CHAS, regardless of income. Applicants do not have to be diagnosed with a chronic condition to apply and no proof of medical history is required for the application. However, CHAS Green cardholders will enjoy CHAS subsidies for treatment of their chronic conditions only.

03 Where can I direct my patients should they need assistance with their CHAS application?

They may call the CHAS hotline 1800-275-2427 (1800-ASK-CHAS) for assistance.

Regional Primary Care Dialogue Sessions

In line with our continued efforts to enhance and anchor chronic disease management in primary care, AIC and MOH will be jointly organising a series of regional primary care dialogue sessions on the following Saturdays, from 2pm to 4pm:

• 26 Oct, 2 Nov, 9 Nov, and 16 Nov

Lunch will be available from 12.30pm onwards, for every session.

These dialogue sessions will be hosted by Senior Minister of State (Health) Dr Lam Pin Min, and we would like to invite all GPs to join us for a Saturday afternoon of sharing and exchange of views on primary care transformation and in particular how GPs could be better supported to deliver and anchor care in the community.

If you would like to find out more about the upcoming enhancements and primary care dialogue sessions, please contact the AIC GP Engagement team at gp@aic.sg or 6632 1199, or visit Primary Care Pages (www.primarycarepages.sg).