STRENGTHENING PUBLIC EDUCATION ON CHAS

By Agency for Integrated Care

The Community Health Assist Scheme (CHAS) enables Singaporeans from lower- to middle-income families, and all Pioneers, to get subsidies for their medical and dental needs at participating clinics near their home.

The CHAS portal (www.chas.sg) has been revamped. With improved content management and a more intuitive interface, the website aims to be more relevant to one's healthcare journey as a CHAS beneficiary.

WHAT'S NEW »

📱 Mobile-friendly: Users can browse the site with greater ease

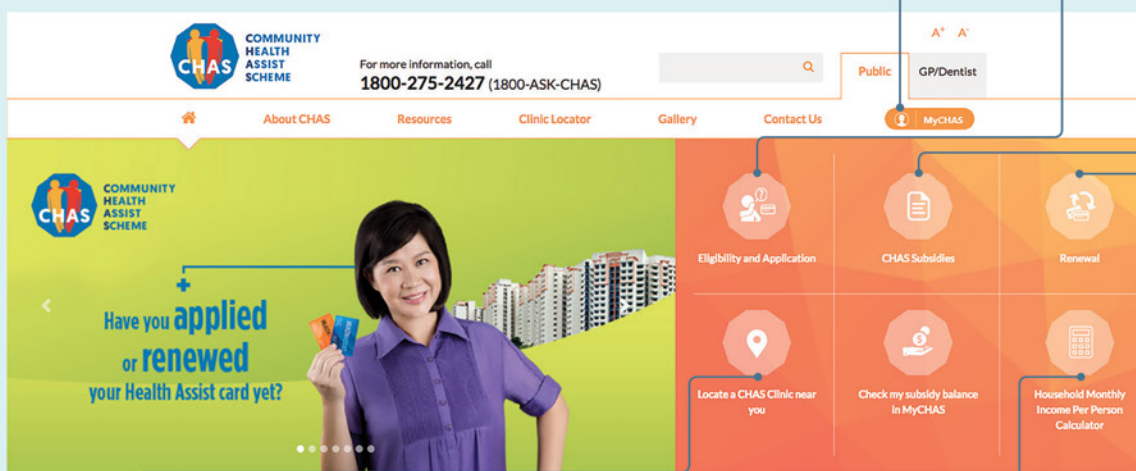🔗 Quicklinks: Fewer clicks to access frequently viewed pages

MyCHAS button has been made more visible. CHAS beneficiaries can log in to:
- Check card expiry date, chronic and dental subsidy balances
- Check claim history details such as date of visit, bill size, name of clinic that submitted the claim
- Update mailing address and contact details

Users will need to log in with SingPass.

Click for CHAS eligibility criteria and application process.

Click to view the subsidies for the various CHAS tiers.

CHAS must be renewed every 2 years; learn how to renew CHAS benefits here.

📍 Access the list of clinics nearest to one's home within a 10km radius.

Use the tool to calculate household monthly income per person.

To qualify, applicants must be Singaporeans and meet the following criteria:
- For households with income, the household monthly income per person must be $1,800 and below OR
- For households with no income, the Annual Value (AV) of home must be $21,000 and below.

SUMMARY

The revamp delivers enhanced user experience and strengthens communication to both CHAS doctors and patients:

	For patients	For doctors
Sign up	New step-by-step video to make signing up easy	Sign up as a CHAS clinic! Join us to provide affordable quality care for your patients
View transactions	CHAS patients can view their transaction history, check their subsidy balance & update their profile	Direct access to MOH Healthcare Claims Portal (MHCP) to check patients' CHAS card details, chronic balances and perform claim transactions
Locate	Locate the nearest participating CHAS clinic	Update clinic details such as change in clinic license number using our online form

For more information, contact your AIC Primary Care Engagement partner at gp@aic.sg or call 6632 1199 if you have any CHAS related query.