

STRONGER TOGETHER 58th ANNUAL REPORT 2017/2018

ABOUT SMA

The Singapore Medical Association (SMA) was formed in 1959, and is the national medical organisation representing the majority of medical practitioners and medical students in Singapore.

SMA's slogan, 'For Doctors, For Patients', reflects its recognition that the doctor-patient relationship lies at the heart of any scientific revelation, technological innovation, policy decision and business practice that affects healthcare, as well as its commitment to protect this relationship.

Our Motto

Jasa Utama, 'Service before Self'

Our Objectives

- To promote the medical and allied sciences in Singapore
- To maintain the honour and interests of the medical profession
- To foster and preserve the unity and aim of purpose of the medical profession as a whole
- To voice its opinion, and to acquaint the Government and other relevant bodies with the policies and attitudes of the profession
- To support a higher standard of medical ethics and conduct
- To enlighten and direct public opinion on the problems of health in Singapore
- To publish papers, journals and other materials in furtherance of these objectives















Singapore Medical Week



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PRESIDENT'S **MESSAGE**

The SMA slogan, "For Doctors, For Patients" recognises that the doctor-patient relationship is the fundamental unit of interaction between doctors and patients, and lies at the heart of what we do. This unique relationship has stood the test of time and should be protected for its inherent value. In particular, I wish to highlight three key points of our work over the past year. We will continue our efforts in these matters to better serve doctors and patients.

A UNITED PROFESSION

In the past year, we have seen many challenges to the healthcare profession, such as changes to healthcare policy, advances in technology and communication, and innovative business practices, which all affect the way doctors interact with their patients. These changes cannot be at the expense of the values and ethos that we hold as important in the practice of good medicine. SMA continues to be actively engaged in advocating for the best healthcare system for Singapore, for the benefit of both doctors and patients.

One of our efforts involved working with the other Professional Bodies (PBs) – the Academy of Medicine Singapore (AMS) and the College of Family Physicians Singapore (CFPS). The entire medical profession has

shown great unity amid the challenges of the past year, particularly the three PBs, which displayed remarkable solidarity and collegiality. On different occasions, we came together to discuss issues at hand, for instance business practices involving third-party administrators (TPAs), then returned to our respective councils to seek consensus and membership support.

In January 2017, the 2016 Singapore Medical Council (SMC) Ethical Code and Ethical Guidelines (ECEG) came into force, except for one clause. In a separate letter, SMC gave practitioners until 1 July 2017 to comply with Guideline H3(7), which prohibits doctors from paying TPAs "fees that are based primarily on the services the doctors provide". This clause was to address the problem of fee splitting in the market, which was

tarnishing the professional image of doctors. The date extension allowed doctors time to look into their terms of contract and modify or exit existing arrangements with TPAs so as not to breach this clause.

SMA, together with CFPS and AMS, held several rounds of meetings with the Ministry of Health (MOH) and SMC. After receiving feedback from members, we met with insurance companies and TPAs on 16 March 2017 in a joint session. The three PBs recommended that in order to comply with the ECEG, TPA contracts should adopt a fixed administrative fee that can be tiered (based on the complexity of the administrative process and for cost recovery for running the scheme) and that the previous percentage calculation should be dropped. We followed up with a joint advisory on



11 April 2017, stating that doctors should not commit to contracts with percentage fees.

The three PBs worked hard over the following months to answer a flood of inquiries from practitioners and TPAs, and to help them comply with the new requirements. We are pleased to note that industry players took active steps to review and change their terms of contracts and financial arrangements, so that medical fees are now more transparent to patients.

OUR FUTURE DOCTORS

SMA continues to support the future of our profession. In 2017, we met with student leaders and the wider student bodies on numerous occasions, organised the first SMA National Medical Students' Convention with students of the three medical schools, and supported some of their community projects and medical students in financial difficulty. This allows their journey in medicine to be guided by the generations of doctors before them, so that values can be passed on to the future generation of doctors.

Singapore has more than 13,000 registered doctors as of 31 December 2016. This number has grown from ten years ago, when there were a total of 7,400 doctors registered to practise in Singapore and only one medical school.

The medical profession continues to be highly regarded, with some of our brightest talents choosing to study medicine either locally or in overseas universities recognised by the SMC. Students being admitted to the medical profession are also increasingly diverse, coming from different backgrounds. *The Straits Times* has reported that more polytechnic students are securing places in medical schools at National University of Singapore and Nanyang Technological University.

At the same time, tuition fees for a medical degree have been rising. For Singapore citizens, they are up to four times more than for a non-medical degree, ranging from \$127,000 to \$172,200 over five years. The SMA Charity Fund (SMACF) continues to ensure that medical students from low-income families are given some relief from the financial burden of medical education. Last year, we awarded bursaries and financial assistance to needy medical students from all three medical schools. SMACF has disbursed more than \$1 million in financial bursaries to medical students from needy families since 2013, some of whom have a per capita income of less than \$1,000 per month.

OLD GUIDELINE, NEW BENCHMARKS

Rising healthcare costs in Singapore is a concern for SMA, and we continue to work with different stakeholders to conceptualise solutions that could keep healthcare costs affordable for those who need them.

SMA has always maintained that a guideline for doctors' charges is in the best interests of society because of information asymmetry and to protect patients, who are more vulnerable when ill. Patients may not have the ability to make comparisons, especially if they need specialist care, and a doctor's fee is usually not the most important factor on the patient's mind when making a choice. A fee guideline is one way to keep prices transparent and fair. SMA's Guideline on Fees was withdrawn in April 2007 on the advice of our lawyers that it might be deemed anti-competitive by the Competition Commission of Singapore, shortly after the Competition Act came into effect in 2006.

In October 2016, the Health Insurance Task Force published recommendations on the management of health insurance costs in Singapore. These included the need for medical fee benchmarks or guidelines, "to address the issue of information asymmetry by providing stakeholders access to information

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on appropriate charges" and "to mitigate cases of overcharging".

SMA continued to engage stakeholders and met separately with the Life Insurance Association Singapore as well as the MOH Finance Division, supporting the reintroduction of a fee guideline in some form. In November 2017, the Health Minister announced that the MOH intended to introduce professional fee benchmarks in 2018. With a benchmark in place, doctors will once again have a guide for their fees, and this will provide more transparency for patients and the public. SMA will provide representation in the fee benchmark committee, which will be one main focus of our work in the coming years.

Once again, it was my privilege to serve the profession and this Association as your President. The work of the Association is important and its influence on society is not insignificant. We seek your strong, continued mandate and membership as we help our doctors to provide the best for their patients in 2018 and beyond.

- way wender

Dr Wong Tien HuaPresident

HONORARY SECRETARY'S REPORT

2017 has been a fruitful year for SMA as we sought to better serve our members and support our patients with the help of our secretariat.





Recognising the rapidity of new advances, SMA devoted resources and publicity in 2017 to educating our membership about the influx of technology and its impact. We held a three-day Singapore Medical Week and FutureMed 2017 Conference and Expo, where we were privileged to hear from many distinguished speakers on topics ranging from the patient-centred medical home to big data. Technology will continue to change the delivery of healthcare, and we hope that through these avenues, you will be better prepared to manage your professional practice.

On the medico-legal front, we showcased articles in *SMA News* educating members about the modified Montgomery test for medical negligence when providing medical advice. In his September 2017 column, SMA's President wrote about the SMC disciplinary process following high-profile cases of disciplinary action against doctors. We encourage you to read these articles to familiarise yourself with

the current practice environment and be ready to provide feedback when the Medical Registration Act or SMC processes come under review.

For our membership, we initiated new benefits to support your practice of good medicine. The SMA Clinic Assistant Train and Place Programme trained more than 100 mostly unemployed persons in basic clinic assistant skills and knowledge. More than half of them have been successfully placed in our members' clinics. Future plans include developing an intermediate course so that clinic assistants can continue to develop while adding value to your medical practice. Another new initiative is the SMA eMarket, an online marketplace portal that aims to improve the procurement process for the medical profession. It was designed with feedback from SMA members to help them find solutions to support their practice needs. With one set of login information, members can now access their membership portal and the SMA eMarket.

FOR PATIENTS

As a profession, it is important to speak up on behalf of our patients to protect their autonomy. MOH recently announced its intention to replace the current Private Hospitals and Medical Clinics Act with the new Healthcare Services Bill (HCS Bill), targeted for enactment in 2019. The HCS Bill will regulate not only mainstream healthcare services providers, but also non-premises-based providers such as telemedicine service providers. We encourage our members to be familiar with the changes and to provide feedback via MOH channels. SMA has communicated our concern that the proposed format of implementation would result in loss of patient privacy and thus patient autonomy, as it does not allow the patient to choose to exclude details of visits to healthcare institutions from the National Electronic Health Record database. We are happy to know that MOH has changed its position concerning this matter.

To support vulnerable patients, the SMA Centre for Medical Ethics and Professionalism (CMEP), together with the Office of the Public Guardian, developed an online learning programme to help our doctors assess the mental capacity of persons with intellectual disabilities (PWIDs). We hope to develop a comprehensive report that will assist in the future care of PWIDs by the court-appointed deputy and caregivers.

OUR SECRETARIAT

Many of SMA's achievements would not be possible without the leadership of Dr Lee Yik Voon (Executive Director) and Mr Martin Ho (Chief Administrator), and our tireless secretariat. It gives me great pleasure to introduce four of them in this annual report (see page 24).

Dr Lim Kheng Choon Honorary Secretary

HONORARY TREASURER'S REPORT

Today, we operate in a world of unprecedented change at an accelerated pace. This phenomenon has affected every aspect of the business environment, and SMA is not immune to its effects. In response, we have actively reinvented ourselves in the past year to remain relevant and thriving in this fast-changing environment.

At the start of the financial year, we had projected a reduced service fee income due to a change in indemnity provider for public sector doctors. To counter this income reduction, we proactively took steps to seek out new sources of revenue and to add value to our membership. I wish to thank Dr Tammy Chan and her Future Finance Workgroup for actively exploring various possibilities to ensure financial sustainability for the long term. The Workgroup's recommendations resulted in robust discussions during the Council Retreat in April 2017.

Since then, we have launched the SMA eMarket and implemented complimentary access to SMJ's continuing medical education (CME) quizzes for members, and reviewed the course fees of SMA CMEP courses, among other initiatives. We will continue to seek out new projects that are within our areas of expertise as we work toward

transforming the Association and improving its financial management.

As alluded to in the 2016 annual report, we aimed to break even in 2017, since the various new initiatives will take time to produce positive returns. However, we are pleased to announce that the SMA Group was able to close the year with a surplus of \$314,594 with an accumulated fund of \$7,790,480.

The better-than-expected surplus is mainly due to the astute decisions made by our investment committee, headed by Chairman, Adj Prof Tan Sze Wee, who is also the Executive Director of Singapore Medical Association Pte Ltd. Since the inception of our investments with UBS AG in July 2008, we have achieved an annualised return of investment of 3.78%, in line with our longer-term goal of providing a reasonable return on investment in a low-risk portfolio. We are grateful to the in-

vestment committee, under the able leadership of Adj Prof Tan, for their hard work and well-timed decisions.

In terms of expenses, we continued to find ways to manage our costs and increase our productivity. For instance, we upgraded our online systems to move traditionally manual processes to the online space. Members can now retrieve their invoices and receipts and make payment online with their credit cards. This has enhanced our efficiency, reduced costs and enabled us to focus on augmenting our services to members. In 2018, we foresee a possible change in our rental expenses, as our lease at 2 College Road, Alumni Medical Centre will expire in August 2018. Chair of the Property Committee Dr Daniel Lee, together with fellow tenants Singapore Dental Association and Pharmaceutical Society of Singapore, is currently leading the discussions with our landlord Alumni Association.

Finally, I would like to thank our members for your fervent support over the years. Your membership subscription not only contributes to the financial sustainability of the Association, but also affects our representation as a professional body. The larger the representation, the stronger the impact SMA will have on Singapore's healthcare environment. Therefore, I urge members – renew your annual subscriptions promptly, and encourage your peers, spouse and friends who are not part of SMA to close ranks with us in shaping the Singapore healthcare landscape. We can do more when we stand together. More information about our financial status and the audited financial statements can be found on our website. We will be glad to receive any suggestions that would support the financial sustainability of the Association in the long run.



Danuk

Dr Benny Loo Kai Guo *Honorary Treasurer*

KEY STATISTICS **IN 2017**

8,474 SMA

General Practitioner/ Family Physician 28%

Specialist

30%

Medical Student

31%

House Officer/ **Medical Officer**

11%

are from the public sector

16 Sensory Interest Groups



Membership events

1,903 Participants



210 Bursaries awarded by SMA **Charity Fund since**





\$90,946 Course subsidies for SMA members

events



Up to **CME** points per year

Cited by Media





Policy submissions







Media statements

Key government meetings



International meetings

STRONGER TOGETHER

KEY FINANCIAL HIGHLIGHTS

GROUP STATEMENT OF INCOME AND EXPENDITURE





Surplus for the Year after Tax

\$314,594 in 2017

\$544,131 in 2016



INCOME

Subscriptions

\$748,478 2016 \$724,415

Commissions

2017 \$666,101 2016 \$1,224,834

Rebates

2017 \$139,983 2016 \$150,879

Courses and Events

2017 \$721,012 2016 \$536,186

Investments

2017 \$421,851 2016 \$238,718

Publications

2017 \$395,216 2016 \$453.315

Others

2017 = \$74.918 2016 = \$108,687

Total Income

\$3,167,559

in 2017

\$3,437,034

in 2016

EXPENDITURE

Administrative and Operating Expenses

2017 \$513,085 2016 \$527.858

Courses and Events

2017 \$560.946 2016 \$447.575

Publications

2017 = \$230,476 2016 \$282,639

Staff and Related Expenses

2016 \$1,634,831

Total Expenditure

\$2,852,965 \$2,892,903

in 2017

in 2016

GROUP STATEMENT OF FINANCIAL POSITION



NON-CURRENT ASSETS

\$103,530 \$6,708 **CURRENT ASSETS**













Total Assets

\$8,350,346 in 2017

\$8,022,111 in 2016

FUNDS AND LIABILITIES

Total funds

Current liabilities

2017 \$559,866 \$566,102

OUR MEMBERS, OUR STRENGTH

Whether it's drafting a letter to the Ministry or stating our position in a press release, meeting with student leaders to address their concerns, mediating between a doctor and an irate patient, or organising a seminar, lecture or soccer tournament - our members are at the heart of what we do. Since 1959, the aim of SMA has remained unwavering - to maintain the honour of the medical profession and represent its interests, as well as advocate the overall well-being of patients in Singapore.

SMA's 8,474-strong membership comprises medical students, residents, practising doctors and retired doctors. From the moment a cohort of aspiring doctors steps into medical school, through the different stages of their medical training and

progression from junior to senior doctors till retirement, SMA has been there, steadfastly supporting our members. We engage government agencies and professional bodies to advocate doctors' rights and that of their patients, provide thought leadership through involvement in committees that effect policy changes, aid our members in continuing medical education and professional development, as well as provide avenues for members to network and tools to enhance their medical practice.

In the following pages, we outline the impact of our work across the membership, as well as among doctors in training and physicians practising in both the public and private sectors.

Since 1959, the aim of SMA has remained unwavering - to maintain the honour of the medical profession and represent its interests, as well as advocate the overall well-being of patients in Singapore.











LEADERSHIP & ADVOCACY

In 2017, we played an active role in advancing our positions on issues that affect our members and Singapore healthcare. Our advocacy work aims to provide a voice for the profession, effect change for doctors and patients, as well as shape a more inclusive and collaborative healthcare environment. We do this by speaking out on issues that matter to doctors and patients – in our publications, in the media and government meetings, and through formal channels such as workgroups, advisory committees and task forces.

ADVOCACY SNAPSHOT

COMPLAINTS AND DISCIPLINARY PROCESS

CLARIFICATIONS AND SUGGESTIONS

- We conveyed members' feedback and concerns to the MOH and SMC regarding High Court and SMC disciplinary tribunal cases, specifically one involving a senior paediatrician who failed to diagnose a child with Kawasaki disease.
- In the September issue President's Forum in SMA News, Dr Wong Tien Hua raised members' concerns, provided a flow-chart showing the SMC complaints process and suggested recommendations to improve the disciplinary process.

MEDICAL INDEMNITY

NEGOTIATIONS WITH INDEMNITY PROVIDERS

- We successfully negotiated with the Medical Protection Society (MPS) for concessions to reduce the impact of classification changes, which resulted in fewer doctors having to pay a higher subscription rate.
- We also proposed ways to ensure that public sector doctors have a smooth transition of indemnity providers from MPS to Jardine Lloyd Thompson.

MANAGED CARE

GUIDANCE ON MAINTAINING ETHICAL RELATIONSHIPS WITH MANAGED CARE COMPANIES

- On 11 April 2017, SMA, Academy of Medicine Singapore and College of Family Physicians Singapore issued a joint advisory, to provide guidance on compliance with SMC's Guideline H3(7) of the 2016 Ethical Code and Ethical Guidelines.
- On 23 June 2017, the three professional bodies issued a further joint advisory to guide members
- who were faced with amended contracts issued by managed care/third-party administrator (TPA) companies on whether the contracts were in compliance with SMC's latest advisory.
- We maintain ongoing conversations with TPA companies to work toward more ethical arrangements.

HEALTH TECHNOLOGY ASSESSMENTS (HTAs)

FEEDBACK ON FEASIBILITY

We met with the Agency for Care Effectiveness to highlight potential challenges faced by doctors and provided feedback relating to HTAs, so that such

assessments will be cost-effective and feasible for doctors on the ground.

PROFESSIONAL FEES

REMINDER ON REMUNERATION FOR PROFESSIONAL WORK

SMA wrote to the General Insurance Association of Singapore and Life Insurance Association Singapore, copied to the Monetary Authority of Singapore, highlighting feedback from members that some patients were informed by their financial

advisors/insurance agents that the completion of insurance forms and drafting of medical reports were not chargeable. We reiterated that these professional services involve time and professional input from doctors, and are therefore chargeable.

PROFIT GUARANTEES

CAUTIONARY ADVICE ON ETHICAL ISSUES RELATING TO PROFIT GUARANTEES

- In a Business Times article on 25 April 2017, SMA warned that the financial imperative imposed by profit guarantees is incompatible with the SMC Physician's Pledge and other ethical principles.
- Subsequently, we noted that some companies have removed the term from their proposed mergers and acquisitions documentation.

MOH PRIMARY CARE SURVEY

RECOMMENDATIONS FOR FUTURE SURVEYS

At a meeting with MOH representatives on 10 October 2017, SMA recommended that more financial data be presented in future editions of the MOH Primary

Care Survey. This was in response to concerns of financial sustainability faced by members running their own practices.

DRUG SHORTAGE

CLARIFICATION ON SHORTAGE OF TETANUS TOXOID (TT) VACCINE

- On behalf of members who were unable to acquire the TT vaccine, SMA sought clarifications from MOH regarding the situation.
- Subsequently, MOH confirmed the presence of a global shortage and provided alternative solutions to the problem.

SALARY AND LOCUM PAYMENT

FEEDBACK ON DELAYS

- SMA spoke up regarding delays in payment of salaries to doctors and locums by a healthcare group during a meeting with Senior Minister of State for Health Dr Lam Pin Min.
- The Ministry of Manpower subsequently responded in media reports that it would take the appropriate action.

DOCTORS IN TRAINING (DITs)

CLARIFICATION ON FUTURE TRAINING OPPORTUNITIES FOR DITS

 Based on information and feedback from the ground about the evolving training landscape, the SMA DIT Committee sought clarifications from MOH on potential changes to the current residency programme to train more generalist doctors and on the number of available specialist positions. We await MOH's reply on this.

SUBMISSIONS & ENGAGEMENT

We actively engage with policymakers, government bodies, other professional bodies and the media, to help ensure that the views of our profession are well represented. In 2017, we made 8 submissions to government bodies across a range of healthcare-related topics; participated in 20 key government meetings; issued 3 advisories; and responded to 8 media enquiries.



Policy submissions



Media Statements



Key government meetings



Advisories issued

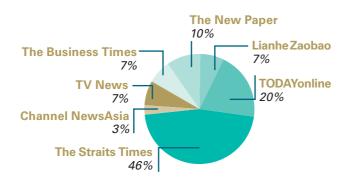
I've been serving as SMA's representative to the Ministry of Manpower (MOM) Workplace Safety and Health (WSH) (Healthcare) Committee since April 2014. Volunteering in the committee allows me to provide both SMA's and a private practice perspective to the WSH Council. SMA's involvement also allows us to gain valuable insights into workplace safety trends and survey results, enabling us to implement educational activities to inform and update our members. We all have busy jobs, families and numerous obligations—saying 'no' to volunteerism 80% of the time is probably understandable; for the other 20%, I urge my fellow colleagues to consider saying 'yes' to SMA and other professional medical bodies!



DR WONG SIN YEW MOM WSH (Healthcare) Committee

MEDIA CITATIONS

SMA represents the unified voice of the profession on issues that impact doctors and patients. In 2017, the local media highlighted a number of our official positions and recommendations on important matters, such as ethical issues related to profit guarantees, patient's privacy and confidentiality, and guidelines on doctor's fee, sparking active discourse and heightening awareness of these issues.





SMA: PROFIT GUARANTEES PROHIBITED UNDER MEDICAL ETHICS GUIDELINES

The Business Times, 25 April 2017

SMA president Wong Tien Hua said the Association hopes all medical professionals involved in buying and selling of medical practices will adhere strictly to the handbook of medical ethics currently in force.

MOH TO INTRODUCE BENCHMARKS FOR FEES CHARGED BY DOCTORS FROM 2018 – A DECADE AFTER THEY WERE WITHDRAWN

The Straits Times, 30 November 2017

Dr Wong Tien Hua, President of the SMA, said: "Our position has always been that a fee guideline is useful for both doctors and the public... They (the benchmarks) must be robust... Other equally important initiatives would include reviewing hospital charges, educating the public and insurance product redesign."

INTERNATIONAL RELATIONS

As the representative national medical association of Singapore, SMA has membership in the World Medical Association, Confederation of Medical Associations in Asia and Oceania, and Medical Association of South East Asian Nations. Through the annual meetings, as well as formal and informal forums,

SMA keeps itself updated on the latest medical issues and trends, including medical ethics, human rights, and public health; this information exchange helps SMA to adopt a more well-rounded outlook, and to anticipate possible future developments in our local medical landscape.



SMA representatives, Dr Chong Yeh Woei (seated, 4th from right) and Dr Bertha Woon (2nd row, 3rd from right) at the CMAAO General Assembly, Tokyo

PROFESSIONAL **DEVELOPMENT & EDUCATION**

We recognise that lifelong learning is an integral part of our members' professional development. In 2017, we continued to expand our educational offering to include a broad range of medical, ethics- and practice-related content, as well as continuing medical education (CME) programmes, to help you stay ahead of developments in medicine. For members who are clinician-scientists, we have waived the processing fee for your article submission to the *Singapore Medical Journal (SMJ)*, providing an avenue for your research to be published expediently.

SMA CENTRE FOR MEDICAL ETHICS AND PROFESSIONALISM (CMEP)

SMA CMEP was founded in June 2000 to develop and promote the art and science of medical ethics and medical care for the betterment of patient care and public health, in supporting a strong doctor-patient relationship. It aims to provide a platform for lifelong learning in the areas of Medical Ethics, Professionalism, Health Law and Medical Practice; and leadership in areas of academic training, discussion and research. The SMA CMEP teaching faculty consists of not only doctors, but also lawyers who are experienced in Singapore's health law.

| SMA CMEP Teaching Faculty | | | | |
|------------------------------------|---------------------------------------|--|--|--|
| Prof Kumaralingam Amirthalingam | Dr Habeebul Rahman | | | |
| Ms Rebecca Chew | Dr Hairil Rizal Abdullah | | | |
| Mr Christopher Chong | Dr Seow Wan Tew | | | |
| Mr Edmund Kronenburg | Dr Leslie Tay | | | |
| Ms Kuah Boon Theng | A/Prof Cuthbert Teo | | | |
| Dr Daniel Kwek | Mr Tham Hsu Hsien | | | |
| Clinical Prof Gilbert Lau | Mr Eric Tin | | | |
| Adj A/Prof Lee See Muah | Dr Luke Toh | | | |
| Mr Lek Siang Pheng | Mr Edwin Tong | | | |
| Dr Peter Loke | Adj Asst Prof Vishalkumar G Shelat | | | |
| Ms Mak Wei Munn | A/Prof Jason Yap | | | |
| Dr Albert Myint Soe | | | | |

MENTAL CAPACITY ASSESSMENTS FOR PWIDs

With funding from the Ministry of Social and Family Development, SMA CMEP developed a learning module and assessment tool to aid doctors in assessing the mental capacity of persons with intellectual disabilities (PWIDs). Due to the lack of knowledge of PWIDs among doctors and proper tools for assessing the mental capacity of PWIDs, CMEP has stepped in to fill a much-needed gap, in hopes that more doctors will be equipped to help this group of vulnerable patients in the long run.

MEDICAL EXPERT WITNESS TRAINING

In 2017, SMA CMEP in collaboration with Academy of Medicine Singapore, Law Society of Singapore, Singapore Academy of Law and the State Courts held its third run of the Medical Expert Witness Training. The objective of the course was to equip medical practitioners with the legal knowledge and skills required to prepare medical expert reports and gain confidence in giving oral expert evidence in court proceedings. The course not only provided training for doctors, but also allowed lawyers in training to participate in cross-examinations in court. We hope this course will create greater understanding of court proceedings, as well as increase the pool of medical expert witnesses.

Volunteering as an SMA CMEP faculty member has been an invaluable opportunity for me to pursue my interest in the field of medical ethics and professionalism under the tutelage of Dr T Thirumoorthy, who has mentored me through the years. It has deepened my understanding through interaction with other learned faculty members and participants who raised questions during the teaching sessions, and enabled me to align

my clinical practice with best practices. Teachers learn most from teaching, as they have to continually be clear in their understanding and current in their knowledge. It has been a most enriching journey.

DR LUKE TOH SMA CMEP Faculty Member





MEDICAL ETHICS, PROFESSIONALISM AND HEALTH LAW COURSE

This is a two-and-a-half-day mandatory course, which commenced in 2004, for doctors who are exiting their specialist training to become consultants. The aim of this course is multifold: to prepare exiting doctors to lead clinical teams with independent medical and ethical decision-making; to equip them to assume leadership in professional and clinical governance; and for medical education. Through the years, we have made numerous changes to the curriculum to keep up with the changing healthcare landscape and education content in medical school.

CONTINUING MEDICAL EDUCATION

In 2017, we organised 39 CME activities that provided up to 98 CME points for our members. These CME activities consisted of not only on-site courses with multiple runs annually, but also online distance-learning programmes to enable clinicians to continue learning amid their busy schedules.

| SMA CME Activities in 2017 | No. of events | CME points |
|--|---------------|---------------|
| SMA CMEP Courses | 11 | 38 |
| Medical Practice Management Workshops | 3 | 6 |
| Medical Protection Society Workshops | 7 | 14 |
| Cardiac Life Support Training – BCLS and CPR + AED | 2 | 4 |
| FutureMed & SMA National Medical Convention | 3 | 10 |
| SMA Lecture | 1 | 2 |
| SMJ Category 3B distance-learning programme | 12 | 24 |
| Total | 39 | 98* |

^{*}The total number of CME points a member could receive if he/she had participated in all the CME events in 2017.



SMA seminars equip doctors with a range of professional skills and knowledge

SINGAPORE MEDICAL WEEK 2017

Singapore Medical Week 2017, which took place from 24 to 26 August 2017 at the Sands Expo and Convention Centre, is SMA's first ever all-in-one event comprising FutureMed 2017, an international medical and technology conference and expo; the 47th SMA National Medical Convention;

and the 1st SMA National Medical Students' Convention. The three-day event, attracting more than 1,800 visitors, aimed to be the focal point for stakeholders in Singapore's healthcare industry, to facilitate critical discussions on vital topics of current importance and to forecast future health trends, unique ideas and new innovations.

SMA LECTURE

The SMA Lecture was instituted in 1963 to establish an annual lecture on medical ethics and related topics. SMA Lecturers are appointed on invitation of the SMA Council and the Lectureship is awarded to eminent and distinguished persons who have made significant contributions to medicine and the community. Through the years, the scope of the Lecture has broadened to include current issues that have significant impact on the practice of medicine and the medical profession. We highly encourage our members to be part of this notable annual event. In 2017, Dr Loo Choon Yong, Executive Chairman and Co-founder of Raffles Medical Group, delivered the SMA Lecture titled 'Internationalising Singapore Healthcare' in which he posited that sustainable, synergistic collaborations among the Government and Singapore healthcare players are necessary to avert the threat to Singapore's status as a regional healthcare hub.

PRIVATE PRACTICE SEMINARS

Knowing the many challenges that our members in private practice face to run a thriving and sustainable business, we have created a suite of seminars tailored to equip private practitioners with important professional skills to manage their practice. Over the years, we have responded swiftly to changes in current events and industry requirements by updating our course materials to increase their relevance to members. For instance, in 2017 we included a CorpPass segment in our Tax Seminar and a media management segment in our Risk Management Seminar, in response to changes in government regulations and increasing media exposure among the profession.

Over the years, I have attended many professional development courses organised by SMA, and I have thoroughly enjoyed them, as they are well organised, informative and practical. The recent seminar on mental capacity assessment for PWIDs was very useful, as we now see more patients requiring such assessments. The basic health law and medicolegal seminars were an eye opener for me, and I have learnt a lot from the legal experts. The MPS talks have taught me to practise good medical documentation, and the practical advice dished out by the experts and the case studies have added much to my understanding. Plus, the CME points are definitely a bonus!

DR PUSHPARANEE

SMA Member

SMA PUBLICATIONS

A commitment to continual learning is part of the professionalism that comes with being a medical doctor. SMA Publications – comprising our two monthly flagship publications, *SMJ* and *SMA News* – serve to provide members with access to both current scientific contents and a broad range of topics that matter to doctors.

SMA NEWS

In the words of novelist and playwright Edward Bulwer-Lytton, "The pen is mightier than the sword" – *SMA News* is a newsletter written by doctors, for doctors, and is an important platform for SMA to provide thought leadership and speak up on key issues that affect both doctors and patients. In 2017, we published numerous pieces that addressed current and pertinent issues affecting Singapore healthcare, including discussions on electronic medical records and its impact on patient privacy and confidentiality; the legal and ethical implications of treating and issuing medical certificates to migrant workers; the new modified Montgomery test for medical advice; and SMC disciplinary processes, as well as joint advisories on fees paid to managed care and third-party administrator companies, to name a few.

We encourage a spirit of free discussion and exchange of ideas, in the hope that this will spark a movement for change and improvement in the management of patients and the practice of medicine, and inspire work-life balance and collegiality among doctors. Therefore, we encourage members to not only *read SMA News*, but also actively *contribute* to discussions by submitting opinion pieces, commentaries, reflections and inspirational stories to us. We welcome your contributions in 2018!

SINGAPORE MEDICAL JOURNAL

SMJ has been an open-access journal since its inception in 1959, because we recognise that broad access to research results is an essential component of lifelong learning. We provide access to information-rich literature in the form of scientific research papers, distance-learning CME articles, as well as insightful discussions on disease management, practice guidelines, medicolegal issues and others.

In 2017, we were pleased to see a slight increase in our journal impact factor and an improvement in our overall manuscript turnaround time. Our manuscript submission load remained reasonably high, with a good mix of papers from Singapore and around the region. We also introduced some new initiatives, such as allowing authors to submit their ORCiD, a unique identifier that helps to distinguish an author from other researchers. We also have plans to implement Crossref Cited-by, a function that informs authors when their work is being cited in other content.

In July 2017, we implemented a nominal access fee for the monthly CME quizzes but waived this fee for members



to encourage continual learning. To promote the sharing of knowledge and research results within the medical community, members continue to enjoy waiver of the article processing fee when you submit your scientific papers to be considered for publication. These privileges are exclusively for members only, so we strongly urge you to make full use of them for your continual education and publication.

A journal's success can only be achieved at an incremental pace through many years of industry and persistence. The present and future achievement of *SMJ* must certainly be celebrated as a collective effort of all past and present editors, editorial boards and reviewers. We hope to continue building on our successes to make *SMJ* a journal of choice for members and doctors in the region.

Some years ago, my friend and colleague Dr Toh Han Chong suggested that I contribute my little vignettes to *SMA News*. Before then, I had only sent these stories to my close friends. The *SMA News* editors seemed to find them publication worthy and I've been contributing my stories ever since. Like Anais Nin once said, "We write to taste life twice, in the moment and in retrospect." I think we all have stories to share. It has been a privilege to share mine.



DR TAN SU-MING SMA Member



MEMBER CARE & ENGAGEMENT

In 2017, we continued to develop and refine initiatives and resources to improve the practice environment for all doctors, from medical students to senior doctors. We aimed to support your professional and personal interests, keeping in mind that collegiality among members of the profession is crucial for the future of Singapore healthcare.

NURTURING THE NEXT GENERATION

We see the importance of nurturing the next generation of doctors who are undergoing training. A deeper understanding of the healthcare landscape can strengthen one's future practice and our future healthcare system. That is why SMA's membership subscription fees for medical students are complimentary, while doctors in training (DITs) get a discount based on their year of graduation.

One of our efforts in 2017 was organising numerous talks and networking sessions for local and overseas medical students. These became platforms for students to share their perspectives and learn from challenges their seniors faced, which is key to the continual growth of the profession. The inaugural SMA National Medical Students' Convention – held in conjunction with Singapore Medical Week 2017 – was the product of months of planning, both among Singapore's three medical schools and across generations of medical student leaders. The convention was a great success, bringing together more than 170 medical students from all three schools. Young doctors had an opportunity to connect with one another and senior doctors in the profession,

such as Director of Medical Services A/Prof Benjamin Ong from the MOH, and Emeritus Consultant Prof Low Cheng Hock and Dr Kumaran Rasappan from Tan Tock Seng Hospital.

Being a part of the SMA family has given me many opportunities to serve and advance our professional community. I started as an SMA student member in 2013. In 2017, I had the opportunity to organise SMA's first convention for medical students from the three medical schools. More than 170 medical students gathered to hear from and exchange views with established doctors. Such learning experiences are invaluable in broadening our personal and professional skills, and I'm grateful to have joined SMA.

MR IVAN LOW
Chairperson, SMA
National Medical
Students' Convention 2017





Medical student leaders with Minister for Health Mr Gan Kim Yong and Dr Wong Tien Hua at the SMA Annual Dinner

We continued to discuss matters that will affect the future practice of junior doctors. Our SMA DIT Committee engaged residency committee representatives from the three sponsoring institutions and other junior doctors of the profession on a quarterly basis, discussing topics such as types of training opportunities and manpower needs in an ever-changing healthcare landscape. The Association and its committees hope to maintain the collaborative nature of our advocacy work, as resolving our challenges swiftly and amicably benefits all parties in the industry.

In addition, we provided a variety of academic resources and financial support for SMA members who were DITs. Graduates who converted their complimentary Student Membership to Ordinary Membership upon graduation received a membership conversion pack, with a digital copy of the SMA House Officer's Handbook containing tips on housemanship. We also disbursed financial aid; the SMA-Lee Foundation Awards rewarded exemplary achievements by Duke-NUS Medical School students, while the SMA Medical Students' Assistance Fund supported over 230 underprivileged medical students from all three medical schools.

UNITING THE PROFESSION

Recognising that today's healthcare sector relies heavily on team-based dynamics, SMA encourages interaction and networking across generations of doctors through our social activities and groups. In 2017, we held the SMA Annual Dinner, Members' Appreciation Nite, Inter-Hospital Soccer Tournament and Tag Heuer Watch Appreciation Networking Event, bringing together DITs, senior doctors and SMA's partners to promote collegiality and camaraderie through good food and wine, an entertaining movie premiere screening, friendly competition on the pitch and appreciation of timepieces, respectively. The number of Sensory Interest Groups

(SIGs) that we support increased to 16 with the inclusion of the SMA Women's Soccer team, led by Dr Priyanka Rajendram. Our members can now pursue another sporting interest with their colleagues. We hope that the SMA Women's Soccer team, along with the other SIGs, will have a chance to represent the Association and emerge victorious at the 2018 Inter-Professional Games.

With the increasing workload, we are aware that many doctors may have trouble keeping up with professional matters. Hence, we have tried our best to disseminate information about matters that impact you and your practice through our various platforms, such as the SMA website, email mailers and our Facebook group. Some topics that came up in 2017 included issues related to managed care, the MOH Private Hospitals and Medical Clinics Act's regulation survey, and ways in which members can meet the CME point requirements before the mass practising certificate renewal in 2017.



Watch appreciation and networking session

SMA has been an integral part of my journey in medicine since I became one of the first SMA student members. I converted to ordinary member in 2007 and have always thought my subscription is well worth it, because I am supporting an organisation that speaks up for doctors and represents our profession without fear or favour. I'm now part of SMA's DIT Committee, representing junior doctors on a wide variety of issues from night calls to residency matters. DITs face much stress and uncertainty amid the seismic changes in postgraduate medical education over the past decade. Our committee has representation from all the hospitals and has firsthand information from junior doctors on training conditions and other matters – DITs serving DITs!

DR NG CHEW LIP Member, SMA DIT Committee



SUPPORTING DOCTORS

In a 2016 SMA membership survey, most of the respondents said they were interested in hiring healthcare personnel who underwent our clinic assistant training course. After the launch of the SMA Clinic Assistant Train and Place Programme in November 2016, we continued our efforts to provide good, efficient support staff for your clinics through employability camps, work trials and an introductory skills course. Thanks to our collaborations with doctors, clinic managers, course graduates and our partner, the Employment and Employability Institute (e2i), we have trained 103 clinic assistants over a one-year period and successfully placed more than 50% of them in clinics.

The SMA eMarket portal was also born in 2017. We embarked on its development after more than 60% of our members expressed interest in a central e-procurement platform for medical supplies in the 2016 survey. It is now accessible through your online membership portal and allows you and your clinic staff to place and track orders with various suppliers more efficiently, in real time. Close to 1,000 members have

explored the SMA eMarket for the latest medical devices and market rates, and many have made successful transactions since its launch in October through various promotional campaigns run by our suppliers and SMA.



ETHICS CONSULTATION

The healthcare landscape is constantly evolving and we understand the challenges that members may face in their medical practice. Members have sought advice from the SMA Council and SMA Ethics Committee on ethical problems that they encountered in their practice.

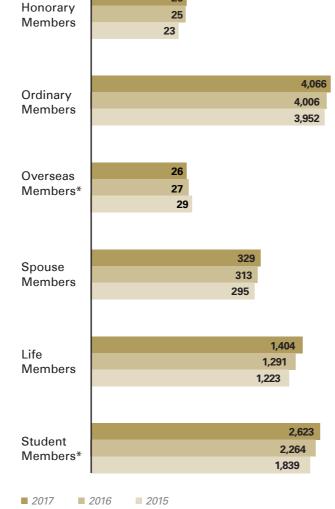


MEMBERSHIP TALLY

| | 2017 | 2016 | 2015 | | | |
|--|-------|-------|-------|--|--|--|
| Total no. of members (at start of year) | 7,928 | 7,361 | 7,058 | | | |
| Add | | | | | | |
| No. of new members | 781 | 783 | 742 | | | |
| Less | | | | | | |
| No. of resignations/ deceased/expiry of student membership | 140 | 131 | 327 | | | |
| No. struck off in arrears | 95 | 85 | 112 | | | |
| Total no. of members (at end of year) | 8,474 | 7,928 | 7,361 | | | |

MEMBERSHIP STATISTICS

*Non-voting members



OUR PATIENTS, OUR PRIORITY

PATIENT EDUCATION & ADVOCACY

We recognise that a good doctorpatient relationship is fundamental to the practice of medicine. Part of our role as a medical association is to speak up for the rights of patients, empower them to make informed decisions concerning their health, as well as educate through public talks and the media. In 2017, we focused our attention on several key events.

ADVOCATING FOR PATIENT **PRIVACY RIGHTS**

The National Electronic Health Record (NEHR) system has been an issue closely followed by SMA since its inception. On realisation that the medical records of patients who opt out of the NEHR would still reside in the NEHR, SMA highlighted to MOH our concerns about patient privacy, including the right of patients to be left alone and to make decisions about how personal information is shared; the need for doctors to respect patients' right to privacy and dignity, as stipulated in the SMC Ethical Code and Ethical Guidelines; and the right of patients to be given the option to forbid their information from being uploaded to the NEHR. MOH has since amended its stance, acknowledging that some patients prefer not to have their information uploaded to the NEHR. MOH is considering an additional option, where patient records will not be stored in the NEHR.

PROOF OF PATIENT CONSENT

To protect patients' interests, we spoke up on the issue of patient consent for the release of medical reports to third parties. In a letter to the General Insurance Association of Singapore and Life

Insurance Association Singapore, we reminded insurers that proof of patient consent was needed before patients' medical reports can be released to a third party such as an insurance company.

PATIENT EDUCATION AND **EMPOWERMENT**

Patient education and empowerment is high on our agenda. In 2017, the SMA National Medical Convention Public Symposium focused on advancements in medical technology in colorectal health, cancer treatments, cardiology and eye care - to help patients make informed decisions concerning their health and treatment options. In March 2017, we had a meeting with Health Promotion Board to discuss possible collaborations in the areas of public and doctor education.

MEDIATION

We believe that not every patient complaint against a doctor needs to be escalated to the SMC, as some issues between the patient and doctor are a result of miscommunication. This is where we step in to mediate by providing a listening ear to the patient and seeking clarifications from the doctor involved, resolving the misunderstanding before the doctor-patient relationship becomes irreparable. We have seen a steady drop in the number of official patient complaints, largely because some patients had withdrawn their complaints after our initial intervention. In 2017, we handled seven patient complaints, a considerable drop from a high of 34 cases in 2012.

MEDICAL ALERT

The Medik Awas programme was started in 1970 with the aim to prevent medical mishaps among members of the public through the issuance of cards and amulets that alert medical and dental personnel of their specific health problems and allergies. In 2017, we issued 180 Medik Awas cards and amulets.



Public education is a key feature of the SMA National Medical Convention

OUR PEOPLE, OUR ASSETS

58TH SMA COUNCIL 2017/2018

DR WONG TIEN HUA President

Family physician in private practice Council member since 2004; SMA spokesperson Committee: Administration; Doctorsin-Training; Singapore Medical Week 2017; SMA Pte Ltd



DR BENNY LOO KAI GUO Honorary Treasurer

Paediatrician in public practice Council member since 2014 Committee: Administration; Future Finance workgroup; Property; Membership; Doctors-in-Training; SMA Pte Ltd



DR TAN TZE LEE 1st Vice President

20

Family physician in private practice Council member since 2013 Committee: Administration; Singapore Medical Week 2017; SMA News Editorial Board; Complaints; Property



DR NG CHEE KWAN Honorary Assistant Treasurer

Urologist in private practice Council member since 2014 Committee: Administration; Private Practice; Membership; SMA Annual Dinner 2018



ADJ PROF TAN SZE WEE 2nd Vice President

Director at research agency Council member since 1996 Committee: Administration; Singapore Medical Week 2017; SMA Pte Ltd; SMA Charity Fund



DR TAMMY CHAN TENG MUI

Family physician in private practice Council member since 2007 Committee: Future Finance workgroup; Property; Private Practice; Medik Awas



DR LIM KHENG CHOON Honorary Secretary

Diagnostic radiologist in public practice Council member since 2013; SMA spokesperson Committee: Administration; Membership; Doctors-in-Training; Property; SMA Charity Fund; SMA Pte Ltd



A/PROF CHIN JING JIH

Geriatrician in public practice Council member since 2002, past SMA President (2012–2015) Committee: Property; SMA Pte Ltd, SMA CMEP



DR ANANTHAM DEVANAND Honorary Assistant Secretary

Respiratory and critical care physician in public practice Council member since 2014 Committee: Administration; Complaints; Ethics; SMA CMEP



DR CHONG YEH WOEI

Family physician in private practice Council member since 1998, past SMA President (2009–2012) Committee: Future Finance workgroup; Property; Private Practice; Doctors-in-Training; Membership; SMA Pte Ltd; Fitness to Drive



DR DANIEL LEE HSIEN CHIEH

Public health physician in public sector Council member since 2012 Committee: Ethics; Property; Membership



DR CHARLES TAN TSE KUANG

General surgeon in private practice Council member since 2016 Committee: Membership; SMA Annual Dinner 2017; Singapore Medical Week 2017



DR LEE PHENG SOON

Family physician in private practice Council member since 1992, past SMA President (2003–2006) Committee: Future Finance workgroup; Professional Indemnity; SMA Trust Fund



DR TAN YIA SWAM

General surgeon in public practice Council member since 2007 Committee: SMA News Editorial Board



DR LEE YIK VOON

Family physician in private practice Council member since 2006; SMA Executive Director Committee: Private Practice; SMA Pte Ltd



DR TOH CHOON LAI

Orthopaedic surgeon in private practice Council member since 2001 Committee: Complaints



DR NOORUL FATHA AS'ART

Public health physician in Ministry Council member since 2010 Committee: Ethics; SMA Charity Fund; SMA Pte Ltd



DR WONG CHIANG YIN

Public health physician in private sector Council member since 1995, past SMA President (2006–2009) Committee: Future Finance workgroup; Property; SMA Charity Fund



A/PROF NIGEL TAN CHOON KIAT

Neurologist in public practice Council member since 2014 Committee: Singapore Medical Week



DR BERTHA WOON YNG YNG

General surgeon in private practice Council member since 2007 Committee: Professional Indemnity; SMA CMEP; SMA Pte Ltd



 $Up\ to\ February\ 2018, a\ total\ of\ 10\ council\ meetings\ were\ convened\ to\ discuss\ the\ business\ and\ affairs\ of\ the\ Association.$

| Name | Attendance* | Name | Attendance* | Name | Attendance* | |
|--|-------------|---------------------------|-------------|-----------------------------|-------------|--|
| Dr Wong Tien Hua | 10/10 | Dr Tammy Chan Teng Mui | 8/10 | A/Prof Nigel Tan Choon Kiat | 8/10 | |
| Dr Tan Tze Lee | 7/10 | A/Prof Chin Jing Jih | 5/10 | Dr Charles Tan Tse Kuang | 8/10 | |
| Adj Prof Tan Sze Wee | 8/10 | Dr Chong Yeh Woei | 8/10 | Dr Tan Yia Swam | 3/10 | |
| Dr Lim Kheng Choon | 8/10 | Dr Daniel Lee Hsien Chieh | 9/10 | Dr Toh Choon Lai | 5/10 | |
| Dr Anantham Devanand | 8/10 | Dr Lee Pheng Soon | 5/10 | Dr Wong Chiang Yin | 7/10 | |
| Dr Benny Loo Kai Guo | 9/10 | Dr Lee Yik Voon | 10/10 | Dr Bertha Woon Yng Yng | 9/10 | |
| Dr Ng Chee Kwan | 8/10 | Dr Noorul Fatha As'art | 3/10 | | | |
| *Council members who were absent from council meetings either were overseas or had sent their apologies. | | | | | | |

STANDING COMMITTEES AND REPRESENTATIVES

STANDING COMMITTEES

The President and Honorary Secretary are ex-officios of all committees.

Administration Committee Dr Wong Tien Hua, Chairperson Dr Tan Tze Lee, Vice Chairperson Adj Prof Tan Sze Wee, Vice Chairperson Dr Lim Kheng Choon Dr Benny Loo Kai Guo Dr Anantham Devanand Dr Ng Chee Kwan

Editorial Board - Singapore Medical Journal

A/Prof Poh Kian Keong, Editor Adj A/Prof Ang Tiing Leong, Deputy Editor A/Prof Mahesh Choolani, Deputy Editor Prof Wilfred CG Peh, Advisor Prof Teo Eng Kiong, Advisor

Specialty Editors Dr Daphne Ang Shih Wen Dr Chan Yiong Huak Dr Chang Haw Chong (till Dec '17) Dr Chuah Khoon Leong Prof Fong Kok Yong (till Dec '17) Dr How Choon How Adj Prof Hsu Pon Poh Dr William KF Kong Dr Dave Lee Yee Han (from Jan '18)

Dr Lawrence Lee Soon-U Dr Katy Leung Ying Ying (from Jan '18) Dr Liau Kui Hin

A/Prof Kevin Lim Boon Leong (from Jan '18) Dr Lee Yik Voon Dr Joshua P Loh

Dr Abdul Razakir Omar Dr Pwee Keng Ho Prof Quak Seng Hock

Dr Ramani NV Adi A/Prof Sim Kang Dr Sitoh Yih Yian

Dr Benedict Tan Chi Loong Dr Tan Cher Heng

Prof Kelvin KH Tan Dr Tan Li Hoon Prof Tan Puay Hoon

Adj A/Prof Tan Su-Ming A/Prof Tan Tong Khee (from Jan '18)

Dr Darren Tay Keng Jin

A/Prof Samuel Tay Sam Wah A/Prof Cuthbert Teo Eng Swee

Dr Wong Moh Sim (till Dec '17) Prof Wong Wai Keong

International Corresponding Editors Prof Jafri Malin Abdullah A/Prof Judy Wei-Ming Hung Prof Malai Muttarak

Prof Ng Kwan Hoong **Prof Tan Siang Yong**

Editorial Board - SMA News

Dr Tan Yia Swam, Editor Dr Tina Tan, Deputy Editor Dr Tan Tze Lee, Deputy Editor A/Prof Daniel Fung, Advisor

A/Prof Cuthbert Teo, Advisor A/Prof Toh Han Chong, Advisor

Dr Chie Zhi Ying Dr Jayant V Iver

Dr Leong Choon Kit (till Aug '17)

Dr Jipson Quah Dr Jonathan Tan Dr Jimmy Teo

Dr Alex Wong (from Sep '17)

Complaints Committee

Dr Toh Choon Lai, Chairperson Dr Anantham Devanand, Vice Chairperson

Dr Lim Teck Beng

Dr Lvnette Shek Pei-Chi (till Feb '17)

Dr Soh Wah Ngee Dr Tan Tze Lee

Dr Diana Tan Yuen Lan Dr Allen Wang Aik Loon Dr Wee Siew Bock

Dr Fabian Yap Kok Peng Dr Noel Yeo (from Feb '17)

Ethics Committee

Dr Anantham Devanand, Chairperson Dr Noorul Fatha As'art, Vice Chairperson Ms Kuah Boon Theng

Dr Daniel Lee Hsien Chieh A/Prof Lim Yean Teng Dr Andrew Pan Beng Siong Dr Lawrence Tan Wei Meng

Dr Tham Tat Yean Dr T Thirumoorthy

Professional Indemnity Committee

Dr Lee Pheng Soon, Chairperson Dr Bertha Woon Yng Yng, Vice Chairperson

Private Practice Committee

Dr Tammy Chan Teng Mui, Chairperson Dr Ng Chee Kwan, Vice Chairperson Dr Chong Yeh Woei

Doctors-in-Training Committee Dr Benny Loo Kai Guo, Chairperson

Dr Lim Kheng Choon, Vice Chairperson Dr Chong Yeh Woei, Advisor Prof Paul Tambyah, Advisor

Dr Wong Tien Hua, Advisor Dr Cheong Li Anne (from Aug '17)

Dr Chin Run Ting (from Dec '17) Dr Cho Jiacai (till Dec '17)

Dr Shaun Chook Kah Hean (from Dec '17)

Dr Hong Qian Tai (till Dec '17) Dr Sonia Lee Shu Yi (till Apr '17)

Dr Joel Lim Hua Liang (from Dec '17) Dr Ng Chew Lip

Dr Lester Ong Wei Lin (till Apr '17)

Dr Sim Hui Wen (till Dec '17) Dr Tan Ming Yuan

Dr David Teng Kuan Peng (till Dec '17) Dr Teresa Marie Wong Yun Wah

(from Dec '17) Dr Woo Yew Lok (from Aug '17)

Membership Committee Dr Chong Yeh Woei, Chairperson Dr Lim Kheng Choon, Vice Chairperson

Dr Benny Loo Kai Guo, Vice Chairperson Dr Daniel Lee Hsien Chieh

Dr Ng Chee Kwan Dr Charles Tan Tse Kuang Wine Appreciation Chapter (SIG)

A/Prof Vernon Lee Jian Ming, Chairperson A/Prof Andrew YH Chin, Vice Chairperson Dr Chong Yeh Woei, Vice Chairperson Dr Wong Chiang Yin, Vice Chairperson

Whisky Appreciation Chapter (SIG) Dr Ganesh Ramalingam, Chairperson Dr Felix Li Jingxiang, Vice Chairperson

Dance (SIG)

Dr Wong Sin Hee, Chairperson

Sports & Games Committee Dr Chia Yih Woei, Chairperson

Convenors/Captains (IPG) Badminton: Dr William Kristanto Basketball: Dr Colin Teo Kok Ann

Bowling: Dr Valerie Teo / Dr Chiam Chiak Teng Chess: Dr Jeevarajah Nithiananthan Cross Country: Dr Foo Gen Lin Floorball: Dr Tan Hon Lyn Golf: Dr Gary Chee Hsing Pool: Dr Alvin Koo

Soccer (Men): Dr William Kristanto Soccer (Women): Dr Priyanka Rajendram Squash: Dr Jonathan Pang

Table Tennis: Dr Leow Khang Leng Tennis: Dr Harold Choi / Dr Julian Theng Touch Rugby: Dr Robert Ong

Volleyball: Dr Tan Pinhong

Convenors/Captains (SIG) Basketball: Dr Colin Teo Kok Ann Golf: Dr Chong Tat Chong Soccer: Dr Chng Nai Wee / Dr William Kristanto

Medik Awas Committee

Dr Tammy Chan Teng Mui, Chairperson

ITE Certificate in Healthcare (Outpatient) **Course Committee**

Dr Lee Yik Voon, Chairperson Dr Tammy Chan Teng Mui, Vice Chairperson

SMA-SNA CPR Training Programme Committee

A/Prof Lim Swee Han, Chairperson

Dr Chee Teck Siong Dr Choo Kay Wee Dr Nelson Chua Ms Celestine Fong

Mr Goh Teck Koon Ms Christina Loh

Singapore Medical Week 2017

FutureMed 2017 A/Prof Nigel Tan Choon Kiat, Chairperson

47th SMA National Medical Convention Dr Charles Tan Tse Kuang, Chairperson Adj Prof Tan Sze Wee Dr Wong Tien Hua

1st SMA National Medical Students' Convention

Mr Ivan Low, Chairperson

2018 Dinner Organising Committee Dr Ng Chee Kwan, Chairperson

Property Committee Dr Daniel Lee Hsien Chieh, Chairperson

Dr Tammy Chan Teng Mui Dr Lim Kheng Choon Dr Benny Loo Kai Guo Dr Tan Tze Lee A/Prof Chin Jing Jih, Advisor Dr Chong Yeh Woei, Advisor Dr Wong Chiang Yin, Advisor

Future Finance Workgroup

Dr Tammy Chan Teng Mui, Chairperson Dr Chong Yeh Woei

Dr Lee Pheng Soon Dr Benny Loo Kai Guo Dr Wong Chiang Yin

ORGANISATIONS UNDER SMA'S GOVERNANCE 2017/2018

SMA Charity Fund

Board of Directors Prof Wong Tien Yin, Chairperson Mr Alex Koh Wei Peng (from Oct '17) Mr Colin Lim Fung Wan Dr Lim Kheng Choon Dr Noorul Fatha As'art Mr Sitoh Yih Pin (till Oct '17)

Adi Prof Tan Sze Wee Prof Thio Li-ann Dr Charles Toh Chai Soon

Mr T K Udairam Dr Wong Chiang Yin

Members of the company limited by quarantee

A/Prof Chin Jing Jih Dr Chong Yeh Woei Dr Wong Chiang Yin

Singapore Medical Association Private Limited

Board of Directors Executive Directors

Adj Prof Tan Sze Wee, Chairperson

A/Prof Chin Jing Jih Dr Chong Yeh Woei

Dr Lee Yik Voon Dr Bertha Woon Yng Yng

Non-Executive Directors Dr Wong Tien Hua Dr Lim Kheng Choon Dr Benny Loo Kai Guo

Board of Trustees Dr Tan Cheng Bock @ Adrian Tan Prof Chee Yam Cheng Prof Low Cheng Hock

Centre for Medical Ethics & Professionalism (CMEP) A/Prof Gerald Chua, Executive Director Dr Anantham Devanand, Deputy Executive Director

Dr T Thirumoorthy, Immediate Past **Executive Director**

Board Members A/Prof Chin Jing Jih A/Prof Goh Lee Gan (till Jun '17) A/Prof Lai Siang Hui A/Prof Lee Kheng Hock (till Jun '17) Prof Lim Shih Hui (till Jun '17) Dr Luke Low Sher Guan (from Jul '17) Dr Benjamin Ng Boon Lui (from Jul '17) Dr S R E Sayampanathan (from Jul '17) Dr S Suraj Kumar (from Jul '17) Prof Teo Eng Kiong (till Jun '17) Dr Tham Tat Yean (till Jun '17) Dr Bertha Woon Yng Yng

SMA Trust Fund Board of Trustees

Dr Lee Pheng Soon, Chairperson Dr Tan Yew Ghee, Secretary Dr Tan Kok Soo, Treasurer A/Prof Cheong Pak Yean Prof Low Cheng Hock

REPRESENTATIVES OF SMA 2017/2018

MOH Advisory Committee on Clinical Management of Dengue Dr Wong Tien Hua

MOH Diabetes Prevention & Care Taskforce Dr Wong Tien Hua

MOH Committee on Draft Directive on the Provision of Outpatient **Intravenous and Central Line Therapies** by Licensed Clinics Dr Chong Yeh Woei

MOH Fee Benchmarks Advisory Committee Dr Toh Choon Lai

MOH Joint Committee for Opioids Control in Healthcare Institutions Dr Yeo Sow Nam

MOH National Ethics Capability Committee

A/Prof Chin Jing Jih

Dr Anantham Devanand (Alternate) **MOH Sub-Committee on GP** Communications & Engagement,

Primary Care Action Plan Implementation

Committee Dr Wong Tien Hua

MSF Office of the Public Guardian, Committee on Assessment of Mental Capacity

A/Prof Chin Jing Jih Dr Anantham Devanand (Alternate) MSF Office of the Public Guardian - LPA Cert Issuer Review Committee

SMC CME Coordinating Committee Dr Chong Yeh Woei Dr Tan Tze Lee (Alternate)

Dr Anantham Devanand

Advertising Standards Authority of Singapore (ASAS) Council Adi Prof Tan Sze Wee, Chairperson Dr Lee Yik Voon

ASAS Health & Wellness Sub-Committee Adj Prof Tan Sze Wee, Chairperson Dr Lee Yik Voon

IRAS Taxpayer Feedback Panel Dr Tan Tze Lee

ISCA Investigation Committee Panel Dr Anantham Devanand

Dr Daniel Lee Hsien Chieh Dr Diana Tan Yuen Lan Dr T Thirumoorthy Dr Allen Wang Aik Loon Dr Wong Chiang Yin

Dr Bertha Woon Yng Yng

LKCMedicine-NHG Centre for Primary Health Care Research & Innovation Steering Committee Dr Wong Tien Hua

MIMS Honorary Editorial Advisory Board Dr Lee Pheng Soon

MOM Workplace Safety & Health (Healthcare) Committee Dr Wong Sin Yew

National Resuscitation Council A/Prof Lim Swee Han

Singapore Anti-Narcotics Association Dr Thomas Lee Kae Meng

SMA-SAPI Joint Committee Dr Lee Pheng Soon Dr Lee Yik Voon

The Courage Fund Limited, Board of **Trustees & Board of Directors Prof Low Cheng Hock**

The Courage Fund Limited, SMA **Institutional Representative** A/Prof Chin Jing Jih

Medical Association of South East Asian Nations (MASEAN) Council Dr Lee Yik Voon, Secretary General

Dr Tammy Chan Teng Mui, Chairperson of Finance Committee A/Prof Mahesh Choolani, General Secretary of MASEAN Group of

MASEAN Councillor Dr Wong Tien Hua, President

Dr Tammy Chan Teng Mui

Journals

IDI-SMA Joint Committee (Memorandum of Understanding on Publicity Guidelines & Code of Ethics on Hospital Promotion) Dr Chong Yeh Woei Dr Lee Yik Voon

The Confederation of Medical Associations in Asia and Oceania (CMAAO) Dr Chong Yeh Woei, Chairperson of

Dr Bertha Woon Yng Yng, Delegate SMA Spokespersons Dr Wong Tien Hua

Dr Lim Kheng Choon

Council (from Sep '17)

SMA Honorary Legal Advisors Ms Kuah Boon Theng, Legal Clinic LLC Mr Lek Siang Pheng, Dentons Rodyk & Davidson LLP

Mr Matthew Saw Seang Kuan, Lee & Lee

Mr Edwin Tong, Allen & Gledhill Media & Communications

Ms Nalini Naidu, IMSG Pte Ltd



SMA **SECRETARIAT**



The SMA Secretariat, led by Executive Director Dr Lee Yik Voon and Chief Administrator Mr Martin Ho, supports the work of the SMA Council and Committees, and serves our Membership. The 24-member strong Secretariat (as at 31 December 2017) is broadly divided into four divisions -Membership Services and Partnership Development; Publications; Academy; and Corporate Services, which includes the SMA Charity Fund.

Toward a high-performance Secretariat that partners the Council in building an association that is relevant and important to our Membership – that's the impetus for our work every day!

MR MARTIN HO

Chief Administrator

Every day at SMA is exciting - at the micro-level, listening to diverse feedback and assisting members with possible solutions; at the macro-level, fusing individual feedback into a coherent advocacy effort. I'm really lucky to be given this opportunity to make my small contribution to our big team effort for the past nine years.

LEE SZE YONG

Manager, Council Support

Having joined SMA only in 2016, I'm still a newbie in the team! I've found the range and depth of courses that SMA conducts for doctors to be both thorough and practical. I'm glad to contribute to our members' learning journey.

JASMINE SOO

Executive, Academy



Loy Li Li, Jo-Ann Teo, Genevieve Tay, Lin Shirong, Noor Azliena Bte Samhudi, Norita Bte Abdul Wahab, Ho

Dr Wong Tien Hua (SMA President), Denise Tan, Mellissa Ang, Margaret Chan, Sarah Lim, Nurul Faizzah Bte Mohd Azmi, Chai Yi Jen, Denise Jia

Sylvia Thay, Dr Lee Yik Voon (Executive Director), Angeline Teoh, Lee Sze Yong, Jasmine Soo, Tan Kie Chuan, Siti Nurhuda Bte Mohd Sulaiman, Chua Gek Eng, Chin Yew Lee, Martin Ho (Chief Administrator)

Not in photo: Alina Ng

I've learnt so much since joining SMA in 2011. Besides providing administrative support for indemnity renewals and workshops, I also appreciate the opportunity to apply my skills as a life support instructor for SMA's BCLS and CPR+AED courses.

LIN SHIRONG

Executive, Office Administration & Indemnity

I've been with SMA since 1996. From my early years with the Association, I've been ingrained with a strong member ethic and I've never forgotten that our members are the reason

NOOR AZLIENA BTE SAMHUDI

Senior Executive, Membership Services & Partnership Development

To view the full annual report, financial statements and other supplementary materials, please visit https://www.sma.org.sg/ar or scan the following QR Code.







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