TOGETHER, WE CAN SMA 61ST ANNUAL REPORT 2020 / 2021



Singapore Medical Association

ABOUT SMA

The Singapore Medical Association (SMA) was formed in 1959, and is the national medical organisation representing the majority of medical practitioners in both the public and private sectors.

SMA's slogan, 'For Doctors, For Patients', reflects our recognition that the doctor-patient relationship lies at the heart of any scientific revelation, technological innovation, policy decision and business practice that affects healthcare, as well as our commitment to protect this relationship.

OUR MOTTO

JASA UTAMA, 'SERVICE BEFORE SELF'



OUR OBJECTIVES

- To promote the medical and allied sciences in Singapore
- To maintain the honour and interests of the medical profession
- To foster and preserve the unity and aim of purpose of the medical profession as a whole
- To voice its opinion, and to acquaint the Government and other relevant bodies with the policies and attitudes of the profession
- To support a higher standard of medical ethics and conduct
- To enlighten and direct public opinion on the problems of health in Singapore
- To publish papers, journals and other materials in furtherance of these objectives

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OUR FIGHT

COVID-19: UNITY IN ADVERSITY



The COVID-19 pandemic is a threat to us all – our livelihoods, our personal safety, our loved ones. But, all is not lost. Through this adversity, we have also seen the triumph of the human spirit – of not only healthcare workers, but also people from all walks of life answering the call of duty and rising above their fears to serve one another. Can we overcome this pandemic? Most assuredly, I'd say, **"Together, We Can!"**

Dr Tan Yia Swam SMA President When COVID-19 hit our shores in January 2020, **SMA immediately sprang into action to support our members and front-line healthcare workers in every way possible.** We retrace SMA's footprints during this unprecedented period of national crisis.

Dissemination of timely updates to doctors and the public

- Maintaining supply of personal protective equipment
- COVID-19 suspect case definitions
- SMA e-News Special bulletin
- Telemedicine Quickstart Guide and Visitor Resource Pamphlet during COVID-19
- Professional indemnity for volunteer work at foreign worker dormitories



Sale and distribution of medical supplies to doctors

- Sale of N95 and surgical masks to private sector doctors
- Distribution of hand sanitisers in collaboration with Temasek Foundation's #BYOBclean campaign
- Distribution of face shields donated by Meek & Lowly Trust to Public Health Preparedness Clinics and other private clinics







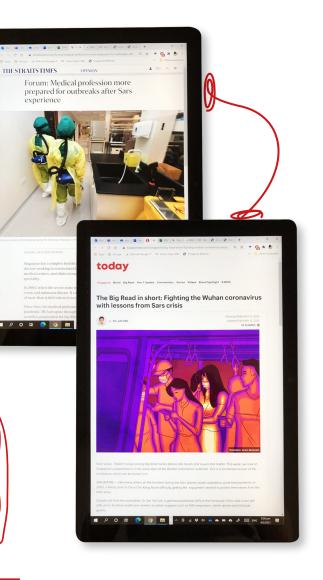
Advocating for Healthcare Workers

- Letter to the Multi-Ministry Taskforce on childcare arrangements for healthcare workers
- Appeal to the Singapore Medical Council to adjust continuing medical education requirements for doctors during the pandemic
- Clarification with SMA's three preferred indemnity partners on coverage for COVID-19-related volunteer work
- SMA survey on impact of COVID-19 and policies on private-sector doctors
- SMA weighed in on various issues in the media

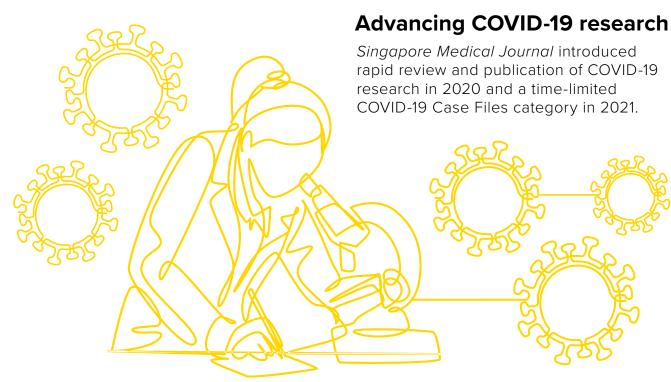
Webinars to keep doctors up to date on emerging developments



- Telemedicine: Continued Care in a COVID-19 World
- MOH-SMA Sharing Session on COVID-19 Vaccination Strategy
- Health Needs for Persons with Intellectual Disabilities in COVID-19 Era & Beyond







OUR LEADERSHIP



PRESIDENT'S MESSAGE

The cover of this year's annual report is a network of multi-coloured ropes knotted together, evoking a sense of connectivity, a shared bond, as well as strength in unity. Despite the diversity within the medical community (multi-coloured ropes), SMA seeks to be the unifying body (circular rope in the middle) that represents and speaks up for the healthcare community – For Doctors, For Patients. We decided on the theme of the 61st SMA Annual Report as "Together, We Can" because we believe that with your support, we can ride the waves of change and emerge stronger, together.

The start of the new decade has certainly been a momentous one as the world found itself swept into uncharted waters. No country was spared as COVID-19 spread swiftly beyond national borders and around the world. Our livelihoods, relationships and the way we live were disrupted and changed almost overnight. Even as we begin to settle into the new 'normal' with safe management measures in place, the global battle against COVID-19 is far from over and we must stay vigilant, especially as medical professionals at the front-line.

The past year has also brought about many changes for the Singapore Medical Association (SMA). I was elected the SMA President in April 2020, taking over from Dr Lee Yik Voon, who had served at the helm for two years. We were in the middle of the 'Circuit Breaker' and the SMA Annual General Meeting was held virtually via the videoconferencing platform Zoom. Four new members were appointed to the Council, and other doctor volunteers also came forward to serve on our various committees. The Secretariat's Chief Administrator, who had been with us for a decade, left to pursue a new portfolio. Our staff at the SMA office now work from home for at least half the time. While our annual social events such as our Annual Dinner, Golf Tournament, Interprofessional Games and Members' Appreciation Nite were cancelled, we were able to quickly organise resources so that our professional seminars and ethics workshops could continue via Zoom. The 61st Council has not convened physically and held all ten of its past monthly meetings via Zoom.



From left

Dr Ng Chee Kwan 1st Vice-President

Dr Tan Yia Swam President

Dr Tammy Chan Teng Mui 2nd Vice-President

Notwithstanding the many adjustments that had to be made in our personal lives and at work, we soldiered on. SMA continued to work closely with the Ministry of Health (MOH) and our sister professional organisations, Academy of Medicine, Singapore (AMS) and College of FamilyPhysiciansSingapore(CFPS), on COVID-19 support for the medical profession, including fully subscribed webinars on telemedicine and the national vaccination strategy. Managed care, third-party administrators and healthcare insurance remain a concern, particularly with recent developments. Together with AMS and the Life Insurance Association, with support from the Ministry, we are reviewing the Integrated Shield Plans and hope to bring about positive changes that will improve the care of our patients.

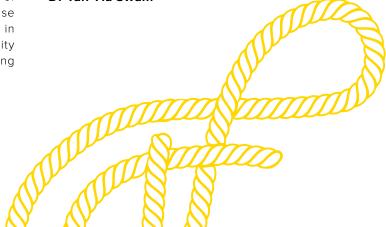
SMA does not only speak up for the private sector, or a specific group. We stepped in when members complained about their particulars being listed without permission on the DoctorxDentist website – their particulars have since been removed. We have also been reaching out more to our younger members through our Doctors-in-Training Committee, and engaging both local and overseas medical students, who will one day join the medical profession and become the doctors caring for us.

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On behalf of the SMA Council, I wish to express my heartfelt gratitude to all our volunteer doctors who have been so generous with their time to serve on our committees or represent us at various external working groups. To our membership, I ask for your continued support – whether it is remaining as a member (and paying your annual subscriptions!), participating in our surveys on various healthcare issues, contributing articles to the monthly SMA newsletter, or joining one of our committees and working together with our Council Members. Keep in touch; write to us at sma@sma.org.sg.



Dr Tan Yia Swam



OUR LEADERSHIP

HONORARY Secretary's Report

2020 was a challenging year for the profession. From the moment COVID-19 hit our shores, the SMA has rallied to support our members and the nation in the fight against the pandemic. After SARS, the Association stockpiled essential medical supplies like masks, which were distributed to members at a time when they were scarce. While perennial events like the Annual Dinner and Members' Appreciation Nite had to be cancelled, the Association took the opportunity to reorganise and focus on supporting national COVID-19 efforts, pushing on in our advocacy work, and engaging the membership.

The 61st Council continued with efforts to help members cope with COVID-19's disruptions to their practice. A webinar on telemedicine received an overwhelming attendance of 1,800 attendees. SMA continues to support the Ministry of Health (MOH)'s efforts against COVID-19, with timely dissemination of information by establishing Telegram class chat groups and hosting an online dialogue on the national vaccination strategy.

Healthcare insurance remained a key concern. An SMA survey of private specialists found that a significant proportion of respondents were unable to join panels on Integrated Shield Plans; 53% had more than a quarter of their patients change doctors because of panel issues and 57% had experienced inability to refer patients to an appropriate panel specialist. This suggested that patients might now find their private specialist healthcare options more limited. They might be required to pay a higher proportion of hospital bills, receive poorer pre- and post-hospitalisation benefits, or higher future insurance premiums, if they saw a non-panel specialist. SMA's position is that panels should be open to all specialists as long as their charges are reasonable - and reasonable charges have already been identified in the MOH fee benchmarks. SMA is actively engaging all stakeholders to advocate for patients' rights and access to healthcare.

Professional training was a major focus for SMA in the past year. With overseas courses and travels put on hold indefinitely, there has been increased demand for more courses organised by our Centre for Medical Ethics and Professionalism. We increased capacity by having courses on weekday nights. Kudos to our dedicated trainers and staff for adapting nimbly and making sure that the online sessions ran smoothly. We continue to be a conduit for information flow to enable members to stay abreast of healthcare developments, including changes to the Medical Registration Act and the Singapore Medical Council disciplinary process through emails, the SMA News and webinars.

Our younger members are always a priority to the SMA. We continued to engage students and junior doctors through our Doctors-in-Training Committee. We conducted a nationwide survey comparing residents' perceptions of the traditional full overnight call system versus the night float system. The results, published in the Singapore Medical Journal (https://bit.ly/3nOT480), showed that a majority of residents perceived the night float system more favourably for patient safety, training and burnout. We hope that hospitals will consider these findings when implementing on-call systems. The Committee, in partnership with MOH Holdings, also arranged for attractive F&B benefits for junior doctors during COVID-19.

SMA actively engaged our Student Members through local and overseas Medical Societies. Students have shared how their studies had been disrupted by the pandemic. The issue was compounded for overseas students, many of whom are now back in Singapore and attending virtual classes, with no sight of when they can return to the campus. Some overseas students have had to organise their own practical sessions, with support from SMA, such as gathering old suture sets for suturing practice.

The work and progress that we have achieved in the past year would not have been possible without the support of our many volunteers, the SMA Secretariat staff and of course, our membership. I would like to take this opportunity to thank everyone, and ask for your continued support so that together, we can build a stronger healthcare community – *For Doctors, For Patients*.

Dr Ng Chew Lip Honorary Secretary



Dr Ng Chew Lip Honorary Secretary



Dr Benny Loo Kai Guo Honorary Assistant Secretary

HONORARY TREASURER'S REPORT

At the start of the COVID-19 pandemic in 2020, SMA like the rest of Singapore, was affected by the sudden disruptions to business operations and the economy.

Thankfully, with the government's substantial financial support and our ability to leverage on new opportunities in the new 'normal', we were able to wrap up 2020 with a slightly higher surplus of \$812,011 compared to 2019. It is worth noting that a considerable amount came from the Singapore Government's Jobs Support Scheme (about a third of the surplus), while our investments reported a lower fair value gain of \$111,811.

The other main contributors to our surplus included services rendered to third parties, advertising, as well as membership subscriptions. We were also able to easily avail ourselves of teleconferencing solutions, leveraging on our range of online professional courses for doctors to supplement our revenue. In fact, our colleagues at the SMA Centre for Medical Ethics and Professionalism worked extra hard to organise additional runs of courses, sometimes on weeknights. It is only through the dedication and sacrifice of our volunteers, office holders and Secretariat staff that we were able to stave off the worst during this pandemic.

The cancellation of SMA's major annual events, such as the SMA Annual Dinner and Interprofessional Games, helped the Association to better manage its operating costs.

While the worst appears to be behind us, the road to recovery for Singapore and the world will be a long one. In the new normal, there will be new threats as well as new opportunities. The Association will continue to explore and develop new income streams while striving towards greater efficiency in our work, so that we can better serve the membership in a financially sustainable manner. As a professional association, we rely heavily on our members' continued support and membership subscription to continue our work. We are truly humbled by the support of our members and look forward to contributing to the profession. In the meantime, do encourage your peers and colleagues to join SMA as members, so that we can be a stronger and more effective voice in advocating for the medical profession.

I would like to thank my Honorary Assistant Treasurer, Dr Chie Zhi Ying, for her valuable insights and support, as well as Chief Administrator Ms Krysania Tan, Head of Finance Ms Angeline Teoh and Senior Executive Ms Priscilla Leong for their dedicated service, which has ensured the smooth and sustainable functioning of the Association.

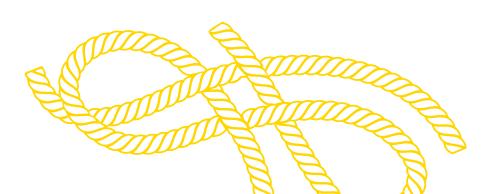
Dr Lim Kheng Choon Honorary Treasurer



Dr Lim Kheng Choon Honorary Treasurer

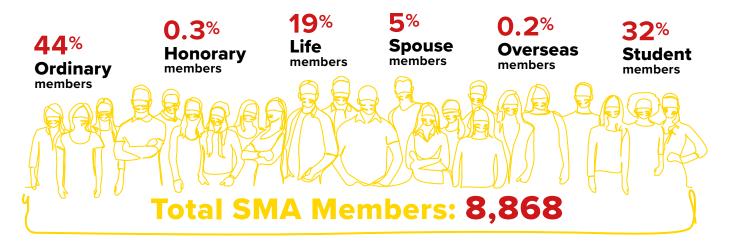


Dr Chie Zhi Ying Honorary Assistant Treasurer



OUR YEAR IN REVIEW

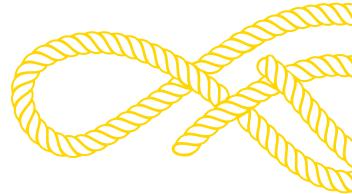
KEY STATISTICS



Membership & Engagement

Advocacy & over Representátion COVID-19 Student support engagement Membership Policy g initiatives activities privileges submissions 9 Media **Statements** 2 Surveys **Professional Development** Д **Advisories** 35 Key government meetings Webinars and courses **CME** activities **Media citations** 10,816 **Participants** \$275,000 **SMA** Disbursed Charity \$234,683 Raised **Bursaries** Fund

KEY FINANCIAL HIGHLIGHTS



GROUP STATEMENT OF INCOME AND EXPENDITURE

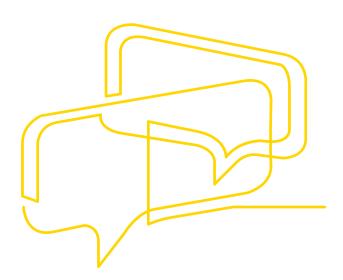
	2020	2019
SURPLUS FOR THE YEAR AFTER TAX	\$	\$
Total Income	3,158,778	3,175,279
Total Expenditure	2,346,767	2,628,808
Total Surplus/(Deficit)	812,011	546,471
INCOME		
Subscriptions	652,362	685,203
Commission	697,222	674,288
Rebates	86,438	119,695
Courses and Events	492,390	503,138
Investments	111,811	620,413
Publications	670,002	464,369
Others	448,553	108,173
Total Income	3,158,778	3,175,279
EXPENDITURE		
Administrative and Operating Expenses	430,698	487,152
Courses and Events	135,451	372,758
Publications	230,157	223,876
Staff and Related Expenses	1,550,461	1,545,023
Total Expenditure	2,346,767	2,628,808

GROUP STATEMENT OF FINANCIAL POSITION

	2020	2019
ASSETS	\$	\$
Non-current Assets	89,856	275,116
Current Assets	9,246,916	8,267,358
Total Assets	9,336,772	8,542,474
EQUITY AND LIABILITIES		
Equity Attributable to SMA members	8,460,621	7,686,614
Current Liabilities	876,151	855,860
Total Equity and Liabilities	9,336,772	\$8,542,474

OUR WORK

ADVOCATING FOR THE PROFESSION



In 2020, SMA continued to build upon our existing advocacy efforts as well as took on new causes, playing an active role in advancing our positions on issues that affect both our members and patients. With the unprecedented challenges brought about by the COVID-19 pandemic, supporting healthcare professionals was our main focus last year. Our efforts are documented in a special COVID-19 section on pages 2–5 of this report.

Health Insurance

SMA, together with the Gastroenterological Society of Singapore and Society of Colorectal Surgeons (Singapore), sent a joint letter to The Straits Times Forum which was published on 28 August 2020, to highlight concerns relating to the exclusion of coverage for diagnostic endoscopies under Integrated Shield Plans (IPs) offered by some insurance companies. We were concerned that denial of coverage for diagnostic endoscopies may lead to diagnostic delays and poorer outcomes.

In our forum letter, we reminded patients to assess their IPs and urged MOH and the Monetary Authority of Singapore (MAS) to look into the matter. SMA's letter was referenced by Dr Tan Wu Meng, Chairman, Government Parliamentary Committee on Health, in a Parliamentary Session on 1 September 2020, where he raised the issue of regulation of insurers. We thank Dr Tan for highlighting this issue in Parliament.

On 4 September 2020, Life Insurance Association, Singapore (LIA) issued a statement stating that all IP insurers will provide coverage for diagnostic endoscopies that are medically necessary.

On the issue of health insurance coverage, SMA Council Member and past President, Dr Wong Chiang Yin, contributed a commentary in The Straits Times entitled "Who is minding the gap on health in health insurance?" on 17 September 2020. MOH and MAS subsequently responded on 24 September 2020, highlighting that they would work closely to exercise regulatory oversight over IP insurers. MAS would also enhance their surveillance efforts, as well as act against insurers that do not pay claims in accordance with policy terms or have unfair claims handling practices. Issues regarding health insurance affect both patients and doctors. SMA will continue to engage our members, the relevant ministries and insurers to safeguard the interests of our patients, and ensure transparency and sustainability in Singapore healthcare.

Disciplinary Process and Informed Consent

SMA has been actively involved in providing feedback on issues related to the disciplinary process and informed consent.

On 6 October 2020, the Singapore Parliament debated and passed amendments to the Medical Registration Act (MRA) and Civil Law Act (CLA). The amendments to the MRA will implement changes to the Singapore Medical Council (SMC) disciplinary process and are based on the recommendations made by the Workgroup to Review the Taking of Informed Consent and the SMC's Disciplinary Process, of which SMA past President, Dr Lee Yik Voon, was a member. The changes will also allow for representatives from the Academy of Medicine, Singapore, College of Family Physicians Singapore and SMA to sit in the council of the SMC.

Meanwhile, the CLA amendments will set out the legal test in respect of the standard of care for medical advice given by healthcare professionals. The provisions will prevail over existing common law on the standard of care for medical advice, to the extent of inconsistency between these provisions and the common law. The amendments will not affect the existing common law on the standard of care for medical diagnosis and medical treatment carried out by healthcare professionals.

Ethics and professionalism remains an important component of patient care, and SMA will continue to push for adjustments to strengthen the patient-doctor relationship.

Disassociation with Doctor Directory Website

SMA received complaints from members that their practice particulars were included, without their permission, on the DoctorxDentist (DxD) website. The website publishes doctor directories and purports to offer cost estimates for consultation and/or facilitate booking of appointments to see doctors on behalf of patients.

Some members had requested DxD to remove their practice particulars, as they did not wish to be associated with the website, but these requests were met with steadfast refusal. In response, SMA offered, as a free service to members, to publish online a list of members who did not wish to be associated with DxD. This was so that the public would be informed that DxD did not have the support of these medical practitioners.

Subsequently, MOH issued a circular to clarify that the Ministry had never advised DxD to list all medical and dental practitioners on their website, as claimed by DxD. MOH also advised that all advertising must comply with the Private Hospitals and Medical Clinics (Advertisement) Regulations and the SMC Ethical Code and Ethical Guidelines (ECEG). On 25 November 2020, SMC issued an advisory to advise against the use of search engine optimisation platforms that utilise patient feedback and ratings, and to urge medical and dental practitioners to comply with the ECEG.

DxD subsequently removed the listing of all public and private sector doctors who have not explicitly opted in for their service.

Moving Forward

On 21 January 2021, SMA President Dr Tan Yia Swam was appointed as a Nominated Member of Parliament, together with eight others. The appointment will be for a two-anda-half-year term. Moving forward, this will give SMA the opportunity to highlight concerns relating to the medical profession and Singapore healthcare, and to move the conversation forward.



MEDIA CITATIONS

27 November 2020 Forum: Unbalanced doctors' information in ads may mislead laypersons The Straits Times

One of the directives to doctors is on their professional obligations regarding advertising because information that is improperly presented or unbalanced may mislead laypersons, even to the extent of them seeking healthcare services they do not need. Because of this professional code, doctors' information should never be included without their knowledge or consent, nor should doctors be placed in predicaments where any third-party platform contradicts and keeps them from fulfilling their professional obligations. Doctors should be able to dissociate without fuss.

Dr Ng Chew Lip, Honorary Secretary, SMA

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14 November 2020

Docs up in arms over website listing their profiles The Straits Times

13 September 2020

SMA is the glue that holds patients, doctors and authorities together Lianhe Zaobao

28 August 2020

Forum: Insurers set dangerous precedent by not covering diagnostic procedures The Straits Times

Insurers that argue that their policies do not cover diagnostic procedures are setting a dangerous precedent, as one day they may decide to withhold coverage for other medically necessary surgical procedures which are performed for diagnostic purposes...We urge the Ministry of Health (MOH) and the Monetary Authority of Singapore (MAS) to look into this matter. Patients use their Medisave to pay part of their shield plan premiums, so oversight from MOH and MAS is necessary to ensure that shield plans provide adequate coverage.

Dr Ng Chee Kwan, 1st Vice-President, SMA

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19 April 2020

#SGArtforHCW Campaign on Channel 8 News CH 8 News Tonight

3 April 2020

Key to stay united in fight against Covid-19 The Straits Times

1 February 2020

The Big Read: 17 years on, S'pore puts Sars lessons to the test in fight against Wuhan coronavirus TODAYonline

OUR WORK

MEMBERSHIP & ENGAGEMENT

It was a challenging yet fruitful year for SMA as we sought to better serve and support our members, so that they can better care for their patients. Whether local or overseas medical students, retired doctors, or medical practitioners in the public or private sector, our members are always at the heart of what we do.

Supporting Members during COVID-19

COVID-19 came like a fast and furious tidal wave, hitting everyone when we least expected it. With cases rising, protecting our members who were front-line healthcare workers (HCWs) became our priority.

SMA managed to secure supplies of N95 and surgical masks, which were expected to run low due to overwhelming demand, for distribution to members of SMA and College of Family Physicians Singapore (CFPS). Altogether, three runs of mask sale were held at the SMA office on 24, 28 and 29 February 2020. A total of 1,492 boxes of N95 masks and 1,680 boxes of surgical masks were sold.

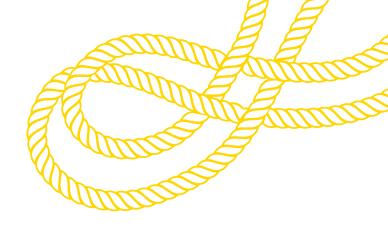
From 16 to 20 March 2020, with the generous donation of Temasek Foundation and venue support by Singapore Manufacturing Federation (SMF), SMA, CFPS and Singapore Dental Association (SDA) conducted a "Bring Your Own Bottle" (BYOB) Hand Sanitiser Distribution

Thank you for braving the hot sun and intermittent rain in the car park to distribute hand sanitisers to us doctors. At times, you also went beyond the closing hours to assist the doctors who could not get there on time. Even though you are not on the front-line, your efforts in ensuring a smooth and effortless collection of such essential items for healthcare professionals are very crucial and touching. Thank you for the hard work!









Exercise for registered medical and dental clinics, and members of SMA, CFPS and SDA. Staff from the three professional bodies braved the sun and rain at the car park of SMF Building, working tirelessly to ensure that all clinics received an adequate supply of hand sanitisers. Close to 5,000 litres of hand sanitisers were distributed over the five days.

Engagement with Student Leaders

SMA had the privilege of working alongside young student members from the three local universities, as well as student members from the Singapore Medical Society of Australia and New Zealand (SMSANZ), the Singapore Medical Society of the United Kingdom (SMSUK), and the Singapore Medical Society of Ireland. Conducted virtually via Zoom, these meetings gave students a safe space to share their challenges and how they coped with changes to their study schedule and practical learning during the pandemic.

The SMA Doctors-in-Training (DIT) Committee, chaired by Dr Benny Loo and advised by Prof Paul Ananth Tambyah and SMA past President Dr Wong Tien Hua, was able to be a source of wisdom and guidance for our student members in these uncertain times. There were also discussions on future collaborations and engagements between the DIT Committee and student members to actively address any issues or concerns they may have, both locally and overseas. During these engagement sessions, many insightful ideas were surfaced, which we hope to implement in the years to come.

I truly appreciate SMA for the use of their premise and the assistance provided to me and my team during our Merchandise Collection Drive on 16–17 March 2021. The whole process went smoothly, and the venue is relatively central to all parts of Singapore. Thank you for your support, SMA!

Ms Alevia Khoo, Vice-President of SMSANZ - Venue support from SMA



Staying Positive for Our Front-liners

2020 was a challenging year for everyone, but it was even more so for HCWs. Not only did they face very real dangers at their workplaces, but they also sacrificed family time with their loved ones and faced discrimination from the public due to fears of cross-contamination. Nevertheless, SMA remained positive and did our best to encourage our members who were in the front-line to keep up their spirit and continue the good fight.

#SGArtforHCW, a social media campaign, was initiated by SMA in February 2020 to galvanise public support for our front-liners through artworks. In March 2020, National Gallery Singapore, in collaboration with SMA, launched a public campaign using the same hashtag to rally the community in support of our everyday heroes – including medical professionals, cleaners, porters, shuttle bus drivers, etc – using art as a powerful emotive platform that unites communities in times of adversity. Selected entries would be displayed in the public spaces of hospitals.

On a tangible level, the DIT Committee was able to secure numerous food and beverage (F&B) promotions for HCWs as a way of appreciating them for their sacrifices and hard work. These F&B partners included 4Fingers LiHO, Mr Bean, Polar Puffs & Cakes and Strumm's. During the Circuit Breaker in 2020, my art studio had to stop all on-site art lessons, so I decided to make use of the free time to paint some portraits of HCWs at the front-line to encourage them. Meanwhile, my husband heard from a friend about the #SGArtforHCW initiative where we were invited to express our appreciation for HCWs on social media through our artworks, so I decided to add the hashtag to this series of portraits when I share them on social media. To date, I have painted over 50 portraits and presented many of them to the HCWs.

I am not a front-liner and can't do much to help in the fight against the pandemic, so this is my way of thanking the HCWs for their sacrifices and encouraging them to keep up the good work.

Ms Tang Yaling, Art Remnant - #SGArtforHCW initiative









Members' Appreciation Gift

The SMA annual Members' Appreciation Nite was put on hold in 2020 due to COVID-19 safe-distancing measures. We have specially prepared an SMA mask (or "SMAsk" for short) for our members and volunteers, as a token of our appreciation for their continued support for SMA.



The SMSUK has been contributing to *SMA News* in a regular column for the past two years. Titled "Letters from the UK", our column features a combination of updates from our society on recent events and submissions from our members on their experiences. SMSUK is grateful for this opportunity to collaborate with *SMA News*, as it is a platform for us to connect with the wider medical community in Singapore. SMSUK also publicises *SMA News* to our members as a reliable source of updates and insights into the medical scene in Singapore. We look forward to many more years of collaboration with SMA!

Ms Tan Ying Hui, SMSUK Editor - Collaboration with SMA News







Keeping Members Informed and Connected

Since its first publication in 1966, *SMA News* has strived to be the platform for members to share and receive information, updates and opinions on matters relevant to the profession and medical practice. In 2020, as the nation (and the world) faced an unprecedented battle against COVID-19, the newsletter continued to serve as a source of relevant and reliable information for our members as we published important reminders and insights on the pandemic.

Not forgetting the other pertinent facets of the healthcare landscape, the newsletter also invited input from a myriad of authors, from medical students to eminent professors and pioneers, delving deeply into topics that affect and shape the profession. Some key topics included: tips and advice on financial planning; the importance and role of healthcare defence, especially amid a pandemic; the purpose and challenges of healthcare economics, and more.

COVID-19 has changed medical practice and the way medical training is conducted. During this challenging period, *SMA News* provided practitioners and medical students with an avenue to share the impact these changes have had on their personal, professional and academic lives. Words of encouragement and appreciation were also carried in the pages of the newsletter as we cheered for our front-line heroes.

2020 saw the baton of the *SMA News* editorship being passed from Dr Tan Yia Swam, who was elected to the office of SMA President in May 2020, to former deputy editor Dr Tina Tan, with Dr Chie Zhi Ying stepping up to assume the role of deputy editor. Together with the editorial board, our new editors have continued to engage doctors from diverse backgrounds as well as medical students at different stages of training, inviting them to come forward to share their insights, reflections and stories.

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Indeed, *SMA News* is not only a medical periodical; it is and always will be a newsletter by doctors, for doctors.



OUR WORK

SUPPORTING LIFELONG LEARNING

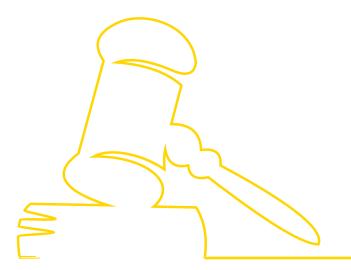
SMA recognises the importance of lifelong learning in medicine. As the COVID-19 pandemic progressed and safe-distancing measures were introduced in March 2020, SMA quickly adapted by moving all in-person educational events to the virtual space. Despite the challenges, we continued to help our members stay ahead of developments in medicine with a broad range of educational offerings, including ethics- and practice-related content, and online continuing medical education (CME) programmes. SMA is committed to support our members in their lifelong educational journey as they face the changing ecology of the medical environment.

SMA Centre for Medical Ethics and Professionalism

The SMA Centre for Medical Ethics and Professionalism (CMEP) was officially launched in June 2000, and 2020 marked the 20th anniversary of its founding. Despite the challenging year, where physical interactions were limited and face-to-face events cancelled, SMA CMEP was quick to reinvent itself to adapt to the ever-changing healthcare milieu, turning to technology to overcome the physical limitations. All these so that our doctors could continue to advance their medical education, even during the pandemic.

Medical Ethics, Professionalism and Healthcare Course This is a two-and-a-half-day mandatory course for exit certification for advanced specialist trainees, family medicine trainees and residents. Since March 2020, SMA CMEP has converted the face-to-face course to an online course to allow trainees to continue with their exit certification. To keep the trainees engaged and ensure effective learning, quizzes and breakout rooms were introduced as part of the online course. As of December 2020, SMA CMEP has successfully run 64 courses and trained 4,134 doctors.





SMA CMEP Teaching Faculty

Prof Kumaralingam	Dr Habeebul Rahman	
Amirthalingam	Dr Hairil Rizal Abdullah	
Dr Aaron Ang	Dr Seow Wan Tew	
Ms Rebecca Chew	Dr Bhavani Sriram	
Mr Christopher Chong	Dr Giles Tan	
Dr Peter Chow		
Mr Edmund Krononburg	Dr Malcolm Tan	
Mr Edmund Kronenburg	A/Prof Cuthbert Teo	
Ms Kuah Boon Theng	Mr Tham Hsu Hsien	
Dr Daniel Kwek	Mr Fric Tin	
Clin Prof Gilbert Lau		
Adj A/Prof Lee see Muah	Dr Luke Toh	
	Mr Edwin Tong	
Mr Lek Siang Pheng	Adj Asst Prof Shelat Vishalkumar G	
Dr Peter Loke		
Dr Lambert Low	Dr Bertha Woon	
Ms Mak Wei Munn	A/Prof Jason Yap	

Medicine, Doctors and the Law Series

This is a newly minted educational series comprising six seminars for professional development of medical doctors. Specially designed for doctors above the Associate Consultant level in leadership of teams and departments, this series serves as a useful fundamental course to prepare consultants who may be called upon to sit in judgement of colleagues at inquiries or deal with complaints.

Seminar	Title
1	Introduction to Health Law and Systems Governing Medicine and Doctors
2	Professional Accountability and Singapore Medical Council
3	Medical Negligence – Understanding the Concepts, Processes and Defence
4	Risk Management for Doctors – The Basics
5	Core Concept in Consent
6	Important Legal Statutes in Medical Practice



Telemedicine: Continued Care in a COVID-19 World

Remote medical consultation during a pandemic was addressed in this telemedicine (TM) webinar held on Saturday, 13 June 2020. We saw close to 1,800 attendees, one of the highest attendances for an SMA event, which attests to the growing interest in and demand for TM among doctors and patients.

In his opening address, A/Prof Kenneth Mak, Director of Medical Services, highlighted the value of TM as an adjunct, especially in the era of safe-distancing. SMA Council Member, Adj Prof Tan Sze Wee, provided an introduction to TM and conducted several polls in the course of the webinar, to survey the attendees on various components of TM. MOH Group Director (Health Regulation Group), Adj A/Prof Raymond Chua, enlightened attendees on current regulations and the MOH regulatory sandbox for TM.

Attendees also received practical input from four doctors who have used TM in their respective practices: Dr Lim Kwang Hsien and A/Prof Yeo Khung Keong from the Academy of Medicine, Singapore; and Dr Elaine Chua and Dr David Ng from the College of Family Physicians Singapore. Case studies of TM consultations, operational challenges and potential use in certain specialties were among the topics covered by our guest speakers. To wrap up, Mr Steven Phua from Enterprise Singapore and Mr Kevin Tan from Singapore Manufacturing Federation gave a presentation on the Singapore Standard 644, a set of guidelines that cover the whole supply chain to ensure efficient and safe delivery of medication.

Ensuring that doctors practise remote consultation safely and responsibly is of utmost importance to us. SMA hopes to continue to provide guidance and support to our doctors as they explore the potential of TM in their clinical practice.



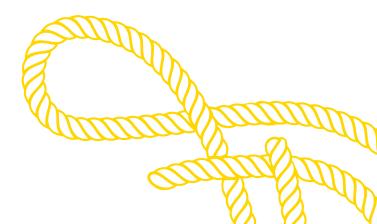
Sharing Session on COVID-19 Vaccination Strategy

MOH and SMA co-organised this webinar on Saturday, 9 Dec 2020 to update doctors on the plans for COVID-19 vaccination. About 1,000 attendees participated in the event, which was moderated by SMA Council Member, Adj Prof Tan Sze Wee.

After the welcome remarks by SMA President Dr Tan Yia Swam, Dr Wycliffe Wei, Senior Resident from the MOH Communicable Diseases Division, presented the Ministry's strategy on COVID-19 vaccination, including the reasons for vaccination, the types and safety data of current vaccines, as well as the prioritisation and allocation of vaccines. This highly informative webinar concluded with the panellists, A/Prof Kenneth Mak, Prof Tan Chorh Chuan, A/Prof Benjamin Ong and A/Prof Lim Poh Lian, taking questions from the attendees.

As MOH rolls out its COVID-19 vaccination programme in Singapore, SMA is committed to work closely with the Ministry to disseminate up-to-date and accurate information to members as we continue our collective fight against COVID-19.





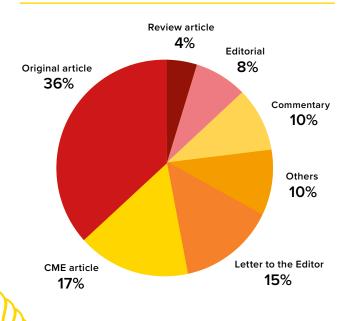
Singapore Medical Journal

COVID-19 has had a tremendous impact on all aspects of our lives. During this challenging period, the important work at the editorial office of the *Singapore Medical Journal (SMJ)*continued unbated. We would like to express our sincere appreciation and thanks to all editorial staff, reviewers and Editorial Board members for their continued hard work and support in 2020. We see light at the end of the tunnel, with the local COVID-19 situation under control and the availability of vaccines.

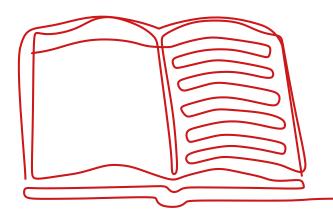
Last year, the *SMJ* called for academic papers related to COVID-19. Submitted articles underwent rapid peer review and early online publication upon acceptance. This was in response to a dynamic situation, with rapid emergence of new scientific data. We wanted to ensure that our readership would have access to pertinent peer-reviewed publications in real time before the information became dated. We were especially interested in data and opinions that were relevant to clinical practice, which would allow us to contextualise and apply global data and lessons to Singapore. We were heartened by the enthusiastic support from the medical community.

As the pandemic continues, the *SMJ* has launched COVID-19 Case Files, a new time-limited category for article submissions. We are calling for papers that discuss up to a maximum of three COVID-19 cases that are novel or complex and present diagnostic, therapeutic or management challenges. Contributions will enrich scholarship on this ongoing topic and serve as a reference for local and global researchers.

The *SMJ* continuously seeks to serve our readership better both in terms of providing good quality academic articles and by improving the means of communications



SMJ Articles Published in 2020



with the wider community. With the advent of social media for dissemination of information, including scientific knowledge, it was timely for the *SMJ* to explore the use of social media to disseminate research works published in our journal, engage readers more actively, and promote authors who have chosen to publish with us. We now have a presence on LinkedIn, Facebook and Twitter. We have also started recording podcasts for selected articles. In these, authors give a short overview of their research and plans for further studies. A total of six podcasts were published in 2020, with the first podcasts for two articles published in the September 2020 issue.

In an effort to improve the manuscript submission system to better meet international standards, we now require authors to provide their contributor roles and verify their participation in the study. This allows the journal to meet the International Committee of Medical Journal Editors criteria for authorship and helps to protect authors from potential authorship disputes and scientific fraud.

Another new initiative is the publishing of author profiles in the *SMJ* for original research and review articles. The first authors of these two article types will receive an invitation to submit a short write-up about themselves with an optional photograph, highlighting their research and achievements. With this, we hope to provide an opportunity for junior doctors to raise their profile and showcase their work.

The *SMJ* continued to attract submissions from around the region. In 2020, a total of 641 manuscripts were submitted, an increase of 45% from the previous year. COVID-19 research and commentaries accounted for nearly 25% of these submissions. Submissions were received from over 30 countries last year, with 60% originating from Singapore, followed by ASEAN, East Asia and the Middle East. Of the 143 articles published in 2020, 36% were original research, 17% were CME articles and 18% were editorials and commentaries.

Over the years, our journal impact factor (IF) has steadily increased. The 2019 IF was 1.359, with a five-year IF of 1.442. This is a testament to the hard work of the Editorial Board members, editorial staff and the authors who have chosen to publish with us. We will not rest on our laurels but will seek to constantly improve and be relevant to our community.

OUR PEOPLE

61ST SMA COUNCIL 2020/2021

EXECUTIVE COMMITTEE



President Dr Tan Yia Swam

General surgeon in private practice Council member since 2007, SMA spokesperson Committee: Administration; Membership; Private Practice



Honorary Assistant Treasurer Dr Chie Zhi Ying

Family physician in public practice Council member since 2020 Committee: Administration; Complaints; Fitness to Drive; SMA Pte Ltd; SMA News Editorial Board



1st Vice-President Dr Ng Chee Kwan Urologist in private practice Council member since 2014, SMA spokesperson Committee: Administration; Financial Viability; Complaints; Private Practice; Property



2nd Vice-President Dr Tammy Chan Teng Mui Family physician in private practice Council member since 2007 Committee: Administration; Medik Awas, Membership, Fitness to Drive



Honorary Secretary Dr Ng Chew Lip Otolaryngologist in public practice Council member since 2018, SMA spokesperson Committee: Administration; Doctors-in-Training; Membership; SMJ Editorial Board



Honorary Treasurer Dr Lim Kheng Choon Diagnostic radiologist in public practice Council member since 2013 Committee: Administration; Doctors-in-Training; Membership; SMA Charity Fund



Honorary Assistant Secretary Dr Benny Loo Kai Guo Paediatrician in public practice Council member since 2014 Committee: Administration; Doctors-in-Training



COUNCIL MEMBERS



Dr Anantham Devanand Respiratory & critical care physician in public practice Council member since 2014 Committee: Complaints; SMA CMEP



Dr Daniel Lee Hsien Chieh Public health physician in private practice Council member since 2012 Committee: Professional Indemnity; SMA Pte Ltd



Dr Lee Pheng Soon Council member since 1992, SMA CMEP Executive Director, past SMA President (2003–2006) Committee: Professional Indemnity; SMA Trust Fund



Dr Ivan Low Jinrong Singapore Armed Forces doctor Council member since 2020 Committee: Membership



Dr Low Tchern Kuang Lambert Psychiatrist in public practice Council member since 2020 Committee: Complaints; Professional Indemnity









Adj Prof Tan Sze Wee Director at research agency Council member since 1996 Committee: Financial Viability; Telemedicine; SMA Pte Ltd; SMA Charity Fund



Dr Tan Tze Lee Family physician in private practice Council member since 2013 Committee: SMA News Editorial Board



Dr Tan Zhenwen Tina Psychiatrist in public practice Council member since 2020 Committee: SMA News Editorial Board



Dr Toh Choon Lai Orthopaedic surgeon in private practice Council member since 2001 Committee: Financial Viability; Complaints



Dr Wong Chiang Yin Public health physician in private sector Council member since 1995, past

SMA President (2006–2009) Committee: Finance Viability; SMA Charity Fund



Dr Wong Tien Hua

Family physician in private practice Council member since 2004; past SMA President (2015-2018) Committee: Private Practice; SMA Pte Ltd



Dr Bertha Woon Yng Yng General surgeon in private practice Council member since 2007 Committee: Professional Indemnity; SMA Pte Ltd

COUNCIL MEETING ATTENDANCE

Up to February 2021, ten council meetings were convened to discuss the business and affairs of the Association.

Name	Attendance*
Dr Tan Yia Swam	9/10
Dr Ng Chee Kwan	9/10
Dr Tammy Chan Teng Mui	10/10
Dr Ng Chew Lip	10/10
Dr Lim Kheng Choon	7/10
Dr Benny Loo Kai Guo	10/10
Dr Chie Zhi Ying	9/10
Dr Anantham Devanand	10/10
Dr Daniel Lee Hsien Chieh	9/10
Dr Lee Pheng Soon	10/10
Dr Ivan Low Jinrong	7/10
Dr Low Tchern Kuang Lambert	9/10
A/Prof Nigel Tan Choon Kiat	10/10
Adj Prof Tan Sze Wee	9/10
Dr Tan Tze Lee	9/10
Dr Tan Zhenwen Tina	9/10
Dr Toh Choon Lai	9/10
Dr Wong Chiang Yin	8/10
Dr Wong Tien Hua	10/10
Dr Bertha Woon Yng Yng	10/10

*Council members who were absent from council meetings either were overseas or had sent their apologies.



OUR PEOPLE

STANDING COMMITTEES & REPRESENTATIVES

STANDING COMMITTEES

The President and Honorary Secretary are ex-officios of all committees

ADMINISTRATION COMMITTEE

Dr Tan Yia Swam, Chairperson Dr Ng Chee Kwan, Vice Chairperson Dr Tammy Chan Teng Mui, Vice Chairperson Dr Ng Chew Lip Dr Benny Loo Kai Guo Dr Lim Kheng Choon Dr Chie Zhi Ying

FUTURE FINANCIAL VIABILITY COMMITTEE

Dr Ng Chee Kwan, Chairperson Adj Prof Tan Sze Wee, Vice Chairperson A/Prof Nigel Tan Choon Kiat Dr Toh Choon Lai Dr Wong Chiang Yin

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Specialty Editors

Dr Chan Yiong Huak Dr Chia Pow-Li Dr Chng Soke Miang (from Jan '21) Prof Roger Foo (from Aug '20) A/Prof George Goh Boon Bee (from Jan '21) Dr How Choon How Prof Hsu Pon Poh Dr Shirin Kalimuddin (from Jan '21) A/Prof Devendra Kanagalingam Dr William KF Kong Dr Dave Lee Yee Han A/Prof Katy Leung Ying Ying A/Prof Kevin Lim Boon Leong Dr Joshua PY Loh Dr Ng Chew Lip (from Oct '20) Dr Pua Uei Dr Pwee Keng Ho Prof Quak Seng Hock Dr Ramani NV A/Prof Sim Kang A/Prof Sitoh Yih Yian (till Dec '20) Dr Addy Tan Yong Hui (from Jan '21) A/Prof Benedict Tan Chi'-Loong Prof Kelvin Tan Kok Hian Dr Tan Li Hoon Prof Tan Puay Hoon A/Prof Tan Su-Ming A/Prof Tan Tong Khee Dr Darren Tay Keng Jin A/Prof Samuel Tay Sam Wah A/Prof Cuthbert Teo Eng-Swee Dr Shawn Vasoo Dr Wang Yu Tien (till Dec '20) Prof Wong Wai Keong

International Corresponding Editors

Prof Jafri Malin Abdullah (Malaysia) A/Prof Judy Wei-Ming Hung (USA) Prof Jose Florencio Lapena Jr (Philippines) Prof Ng Kwan Hoong (Malaysia)

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FITNESS TO DRIVE COMMITTEE

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IT/TELEMEDICINE COMMITTEE

Adj Prof Tan Sze Wee, Chairperson Dr Jipson Quah, Vice Chairperson

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WINE APPRECIATION CHAPTER (SIG)*

A/Prof Vernon Lee Jian Ming A/Prof Andrew Chin Yuan Hui, Vice Chairperson Dr Chong Yeh Woei, Vice Chairperson Dr Wong Chiang Yin, Vice Chairperson

WHISKY APPRECIATION CHAPTER (SIG)*

Dr Ganesh Ramalingam, Chairperson Dr Felix Li Jingxiang, Vice Chairperson

SPORTS & GAMES COMMITTEE*

Dr Chia Yih Woei, Chairperson

Convenors (SIG)*

Basketball: Dr Colin Teo Kok Ann Golf: Dr Tay Jam Chin Soccer (Men): Dr William Kristanto/Dr Chng Nai Wee Soccer (Women): Dr Priyanka Rajendram/Dr Hwang Kai Yin

Convenors/Captains (IPG)*

Badminton: Dr Tan Kah Hwee Jarrod Basketball: Dr Colin Teo Kok Ann Bowling: Dr Valerie Teo Hui Ying Chess: Dr Jeevarajah Nithiananthan Cross Country: Dr Foo Gen Lin Floorball: Dr Benjamin Ang Fu Hong Dr Tan Hon Lyn (Co-captain) Dr Teh Yi Lin (Assistant) Golf: Dr Chee Hsing Gary Andrew Pool: Dr Pua Uei Soccer (Men): Dr William Kristanto/Dr Chng Nai Wee Soccer (Women): Dr Priyanka Rajendram Dr Hwang Kai Yin (Co-captain) Squash: Dr Jonathan Pang Sze Kang Table Tennis: Dr Leow Khang Leng Tennis: Dr Derek Yong Wee Boon

Dr Julian Theng Thiam Siew (Co-captain) Volleyball: Dr Tan Pinhong

MEDIK AWAS COMMITTEE

Dr Tammy Chan Teng Mui, Chairperson

2020-2021 DINNER ORGANISING COMMITTEE*

A/Prof Nigel Tan Choon Kiat, Chairperson

SMA CPR TRAINING PROGRAMME COMMITTEE

A/Prof Lim Swee Han, Chairperson

*Due to COVID-19, we regret that the usual annual events could not be held. Nonetheless, we wish to extend our thanks and appreciation to the abovenamed.

ORGANISATIONS UNDER SMA'S GOVERNANCE

SMA CHARITY FUND

Board of Directors

Dr Chong Yeh Woei, Chairperson Ms Koh Lin-Net Mr Alex Koh Wei Peng Mr Colin Lim Fung Wan Dr Lim Kheng Choon Dr Noorul Fatha As'art Adj Prof Tan Sze Wee Mr T K Udairam Dr Wong Chiang Yin Dr Roland Xu

Members of the company limited by guarantee

A/Prof Chin Jing Jih Dr Chong Yeh Woei Dr Wong Chiang Yin

SINGAPORE MEDICAL ASSOCIATION PRIVATE LIMITED

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Non-Executive Directors Dr Tan Yia Swam Dr Ng Chew Lip Dr Lim Kheng Choon

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Board Members Dr S Suraj Kumar (CFPS) Prof Teo Eng Kiong (AMS) A/Prof Lai Siang Hui (MLS)

SMA TRUST FUND

Board of Trustees

Dr Lee Pheng Soon, Chairperson A/Prof Cheong Pak Yean, Secretary Dr Tan Yew Ghee, Treasurer Prof Low Cheng Hock Dr Tan Kok Soo

REPRESENTATIVES OF SMA

MOH Fee Benchmarks Advisory Committee Dr Toh Choon Lai

MOH Healthcare Ethics Capabilities Committee Dr Anantham Devanand

MSF Office of the Public Guardian, Committee on Assessment of Mental Capacity Dr Anantham Devanand

MSF Office of the Public Guardian, LPA Certificate Issuer Review Committee Dr Anantham Devanand

MOM Workplace Safety & Health (Healthcare) Committee Dr Jean Sim Xiang Ying

National General Practitioner Advisory Panel Dr Tammy Chan Teng Mui

SMC CME Coordinating Committee Dr Wong Tien Hua Dr Toh Choon Lai (Alternate)

SMC Sentencing Guidelines Committee Dr Wong Chiang Yin

Tripartite Committee on Insurance Practices Dr Ng Chee Kwan

Advertising Standards Authority of Singapore (ASAS) Council Dr Daniel Lee Hsien Chieh

ASAS Health & Wellness Sub-Committee Dr Daniel Lee Hsien Chieh

LKCMedicine-NHG Centre for Primary Health Care Research & Innovation Steering Committee Dr Wong Tien Hua

IRAS Taxpayer Feedback Panel Dr Ng Chee Kwan

Singapore Anti-Narcotics Association Dr Thomas Lee Kae Meng **Singapore Resuscitation & First Aid Council** A/Prof Lim Swee Han

SMA-SAPI Joint Committee Dr Lee Pheng Soon Adj Prof Tan Sze Wee

The Courage Fund Limited Board of Directors Prof Low Cheng Hock (till Mar '21)

The Courage Fund Limited, SMA Institutional Representative Dr Ho Choon Kiat

Council of Medical Association of South East Asian Nations (MASEAN)

Dr Tan Tze Lee (Secretary General) Dr Tammy Chan Teng Mui (Chairperson, Finance Committee)

MASEAN Group of Journals

A/Prof Mahesh Choolani (Vice Chairperson)

IDI-SMA Joint Committee (Memorandum of Understanding on Publicity Guidelines & Code of Ethics on Hospital Promotion) Dr Tan Yia Swam Dr Tammy Chan Teng Mui Dr Wong Tien Hua

The Confederation of Medical Associations in Asia and Oceania (CMAAO)

Dr Chong Yeh Woei (CMAAO Chairperson of Council from Sep '17) Dr Wong Tien Hua (SMA Councillor to CMAAO)

SMA Spokespersons

Dr Tan Yia Swam Dr Ng Chee Kwan Dr Ng Chew Lip

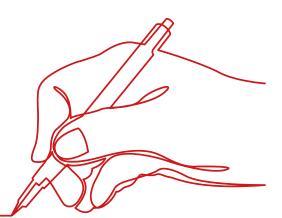
SMA Honorary Legal Advisors

Ms Kuah Boon Theng, Legal Clinic LLC Mr Lek Siang Pheng, Dentons Rodyk & Davidson LLP Ms Mak Wei Munn, Allen & Gledhill LLP Mr Matthew Saw Seang Kuan, Lee & Lee

Media & Communications Ms Nalini Naidu, IMSG Pte Ltd

OUR PEOPLE







Serene Lee

Daryl Lai

Krysania Tan

Priseillia D/O Govindasamy

Sharon Wee

The SMA Secretariat comprises a dynamic team of 26 staff who support the SMA Council and committees in building a professional body that is relevant and important to its membership. The Secretariat's work covers four main areas: Membership Services and Partnership Development; SMA Academy; Publications; and Corporate Services, including the SMA Charity Fund.

2020 saw a leadership transition in the SMA Secretariat with Ms Krysania Tan taking over the reins as Chief Administrator from Mr Martin Ho. Krysania is no stranger to SMA, having been a part of the secretariat management team from 2001 to 2010. She joined the Public Service from 2011 to 2020, taking on the role of Centre Manager at the Centre for Climate Research Singapore, where she was responsible for day-to-day operations, and supported the Director in planning and executing the Centre's goals. Under her able leadership during this challenging year, the SMA Secretariat continued to operate seamlessly, providing crucial support to both the SMA Council and members.

We also welcomed the following new staff in 2020: Mr Daryl Lai, SMA News, Publications; Ms Priseillia D/O Govindasamy, Membership Services and Council Support; Ms Serene Lee, SMA Academy; and Ms Sharon Wee, Professional Indemnity and Front Office.



Mr Martin Ho

joined the SMA as Chief Administrator of the Secretariat in 2010. During his ten-year tenure, he brought structure and improvement to the organisational workflow, provided mentorship to the department heads and built up an efficient secretariat. We thank Martin for his many years of dedicated service to SMA and wish him every success in his career. To view the full annual report, financial statements and other supplementary materials, please visit https://goo.gl/a8Aezr or scan the following QR Code.





2985 Jalan Bukit Merah, #02-2C SMF Building, Singapore 159457

(65) 6223 1264
▲ (65) 6252 9693
▲ sma@sma.org.sg
♦ www.sma.org.sg

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