

Mobile Eldercare Locator

By Agency for Integrated Care

Looking for quick access to a listing of health and social eldercare services in Singapore? Now you can, through your smartphones or tablet computers. What used to be a cumbersome process of searching through various online directories for information is now a breeze with the Mobile Eldercare Locator (MEL).

Developed by the Agency for Integrated Care (AIC), the MEL mobile app enables one to search for different types of eldercare services, such as nursing homes, day care centres, hospices and even participating clinics offering the Community Health Assist Scheme – and their locations. Since its launch in October 2012, over 3,000 users have downloaded the application.

With more than 1,000 service providers listed in its database, MEL provides users with basic information of the service providers, including their website addresses, contact details and operating hours. You can also locate the service providers easily using MEL's directional maps that come with instructions and costs of getting there by bus, MRT or car from a specific location.



MEL enables the search for service providers through four methods, namely:

1. **Services:** a non-location specified search which allows one to look for health and social care service providers based on the type of services they provide.
2. **Region:** a location specified search for service providers based on an identified region or zone.
3. **Current location:** a search for service providers located around one's current location, or in the vicinity of a specific postal code or address.
4. **Service provider:** a basic search for service providers by name, or browse through a list of service providers arranged in alphabetical order.

MEL can also be used to search for directions to amenities such as food and beverage outlets, supermarkets and parking places that are within proximity of the selected service provider. This will be useful for caregivers who wish to run a few errands or have a cup of coffee, while waiting for their loved ones who are undergoing rehabilitation at day care centres nearby.

MEL is compatible with devices running iOS 4.3 or later, or Android 2.1 or later. Download it now by scanning the QR code below, or visit <http://www.silverpages.sg/MEL> for more information. SMA

