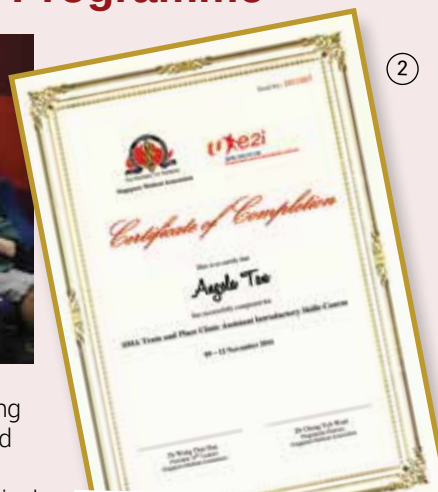


Building the Frontline of Healthcare

– SMA Clinic Assistant Train and Place Programme



As Singapore continues to build our healthcare capabilities to meet the rising demands of an ageing population, there have been increasing expectations for quality healthcare services from the public and private sectors. More than 3,000 private clinics are working alongside public healthcare institutions to provide essential primary care services to the Singapore population. SMA has created a Clinic Assistant Train and Place Programme, with the support of Employment and Employability Institute Pte Ltd (e2i), to train predominantly unemployed members of the public who are interested in working in healthcare clinics. More importantly, we hope to place these SMA-trained clinic assistants in the clinics of SMA Members who are looking for additional staff.

27 course participants attended the inaugural SMA Clinic Assistant Introductory Skills Course which took place between 9 and 12 November 2016. They gained knowledge and skill sets ranging from monitoring vital signs and performing ECGs, to collecting and despatching biological specimens, which aim to heighten their understanding of a typical clinic environment and foundational skills expected of a clinic assistant.

Experienced trainers who have strong portfolios in the medical, nursing and allied health fields led the four-day course that focused on both theoretical and practical components expected of these potential clinic assistants.

After the conclusion of the Introductory Skills Course at 3 pm on 12 November, course graduates were given opportunities to meet up with their potential employers. Some SMA Members took time off their busy schedules to conduct face-to-face interviews personally, while others sent their clinic managers to screen our course graduates for recruitment. Course graduates could also access a login-only portal to directly approach SMA Members who were not able to run interviews on 12 November for employment opportunities.

If you are looking for SMA-trained clinic assistants for your medical practice, you can create new vacancies on our online platform at <https://www.sma.org.sg/trainandplace> with your membership portal login access or contact Mellissa at mellissa@sma.org.sg for direct access to the graduates. This service is provided free of charge for SMA Members and their clinics. ◆



The next batch of SMA-trained clinic assistants will be attending the Introductory Skills Course from 11 to 14 January 2017 and SMA Members can opt to conduct face-to-face interviews with them on 14 January (Saturday).

PROFILE

TEXT BY

MELLISSA ANG

Senior Executive,
Membership Services

Legend

1. The pioneer batch of 27 SMA-trained clinic assistants proudly showing off their certificates
2. The SMA Clinic Assistant Introductory Skills Course certificate
3. SMA instructors imparting skills to maintain infection control