WHAT TO EXPECT FROM ENHANCED SFL

Benefits of enhanced Screen for Life (SFL):

<table>
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<th>Patients</th>
<th>GPs</th>
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<td>- Affordability for Singapore citizens, including non-CHAS/non-PG cardholders with fixed co-payment of $0, $2, $5 for screening and 1 post-screening follow up</td>
<td>- Exclusivity to CHAS clinics fosters stronger patient-doctor relationships</td>
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<td>- The chance to start their screening journey early for timely intervention and prevention of diseases</td>
<td>- A seamless one-stop portal for eligibility check and claims submission on CHAS Online</td>
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<td>- Accessible single point of contact with AIC for SFL training and assistance</td>
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What to do during a patient’s visit:

1. Step 1: Fix Appointment
   Verify patient’s screening eligibility on CHAS Online and provide screening instructions

2. Step 2: Registration
   Complete the SFL Registration Form and obtain patient’s consent

3. Step 3: During Screening
   Submit the lab sample\(^1\) and completed SFL registration form to HPB’s appointed lab. Collect payment and submit claim on CHAS Online for screening

4. Step 4: Results Notification
   Clinic will receive two copies of result from the lab within two weeks, one for clinic’s retention and the other to give to patient

5. Step 5: Follow-up
   Option for face-to-face\(^2\) or tele-consult

Available resources:

1) Enhanced SFL Launch pack: includes SFL toolkit, decal, mousepad with enhanced SFL information, and FIT kit.

2) Primary Care Pages (www.primarycarepages.sg) for latest information and updates.

3) Helplines for HPB’s appointed labs:
   - Parkway Laboratory Services
     - 6278 9188
     - enquiries_pls@parkway.com.sg
   - Biomedix c/o Quest Laboratories
     - 9101 0340
     - customer_service@biomedix.com.sg

Please contact AIC at gp@chas.sg if you would like to offer SFL at your clinic.

You may also refer your patients to HPB Healthline at 1800 223 1313, or http://screenforlife.sg/ for public enquiries.

\(^1\) For Faecal Immunochemical Test (FIT), advise patient to send in FIT sample using the pre-paid Business Reply Envelope to the lab within 2 weeks

\(^2\) GPs are encouraged to actively pursue face-to-face follow-up with patients who have borderline and abnormal results, and patients with normal results but present with related individual and family risk factor(s).