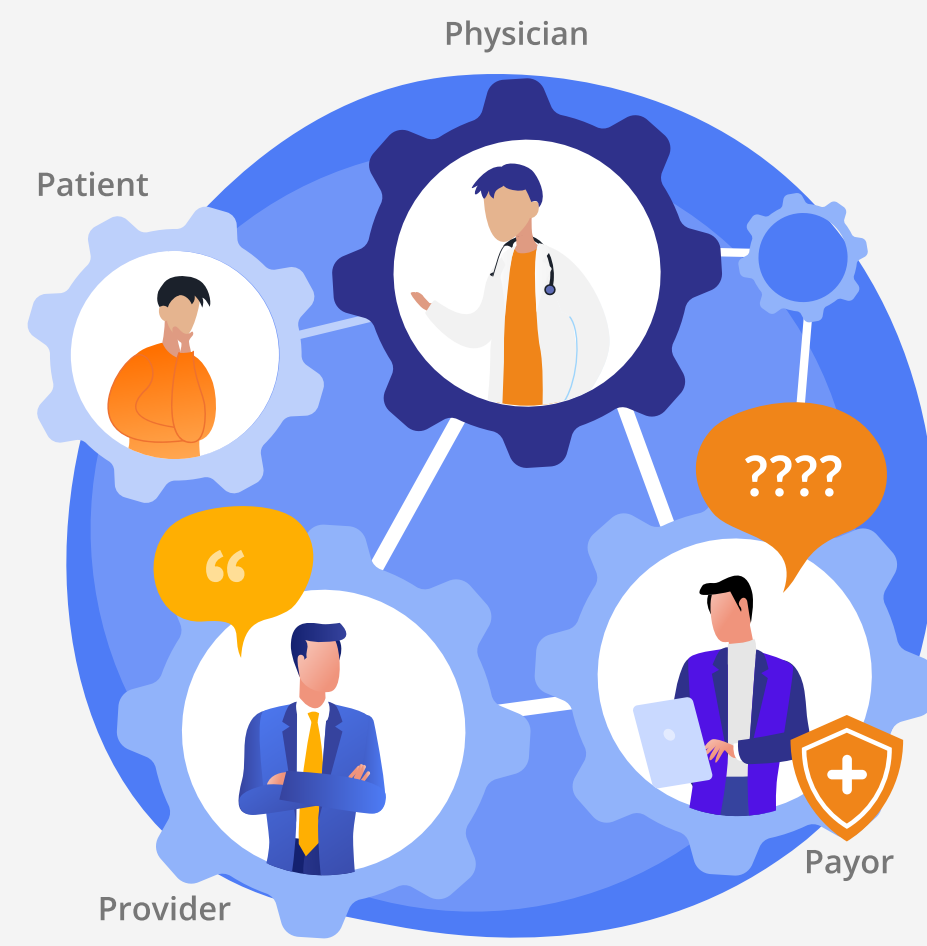




Health Connective™

Health Connective is a collaborative effort initiative by several technology partners, supported by the Singapore Medical Association. The intention is to create a healthcare ecosystem hub to improve efficiency, effectiveness and user experience for everyone interacting in the healthcare ecosystem.



The interactions between the key stakeholders of the healthcare ecosystem are complex. Everyone is working in silos and there is a lack of clear consensus, communication and coordination.



As the first point of contact for patients, doctors are often left to juggle the complex operational requirements. It distracts them from patient care activities.



We need to support the adoption of a secure, privacy-preserving, unified interface that can facilitate the simplification of these interactions. This framework for data exchange can be the foundation for future process automation.

SMARTER HEALTH Assurance Technology HealthCatalyst

The lead technology partners are working together to make this possible. We will be approaching this in 3 phases.

PHASE

1

[We want to complete this by Mar 2022]



Currently, Payors (Insurers and Corporates) rely heavily on Third-Party Administrators (TPAs) to provide the connectivity to a network of doctors. This would be more efficient if Payors can contract directly with doctors.

In Phase 1, we will be establishing a "Directory of Doctors" (Smarter Panel). Doctors will be able to create and maintain their own profiles on Smarter Panel to ensure that both Payors and Patients have access to the most updated information on the doctor.

This Directory will be utilised to facilitate direct contracting between Doctors and Payors.



In Phase 2, we will enable direct contracting between Payors and doctors on Smarter Panel through "Smarter Contracts". All contracting activities will be performed digitally. A copy of all contracts will be archived on the platform. This makes it easy for doctors to monitor the contracts.

Doctors who are new to the private sector* or wish to build up their existing patient pool can also utilise Smarter Panel to access Payor contracts.

*Note :

For doctors who have existing contracts with Payors, you should still maintain your profile on Smarter Panel to facilitate any future transitions as we grow the Payor base.

PHASE

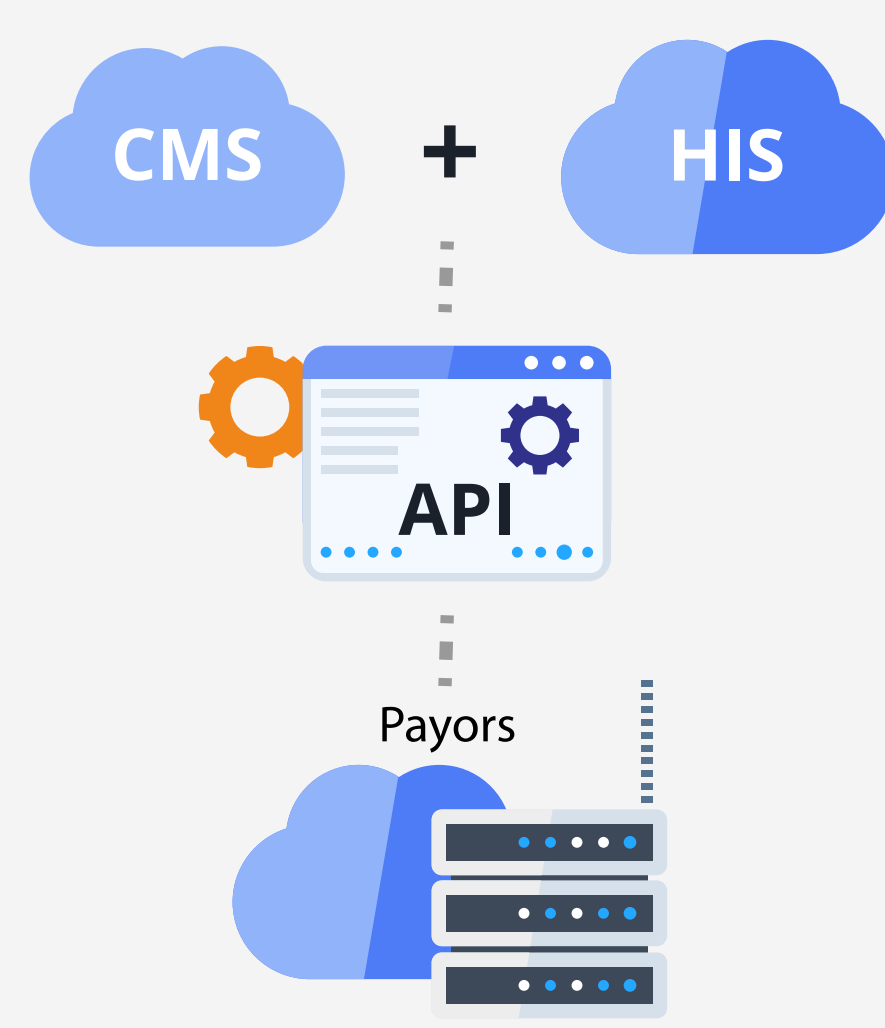
2

[We want to get this started by Mar 2022]

PHASE

3

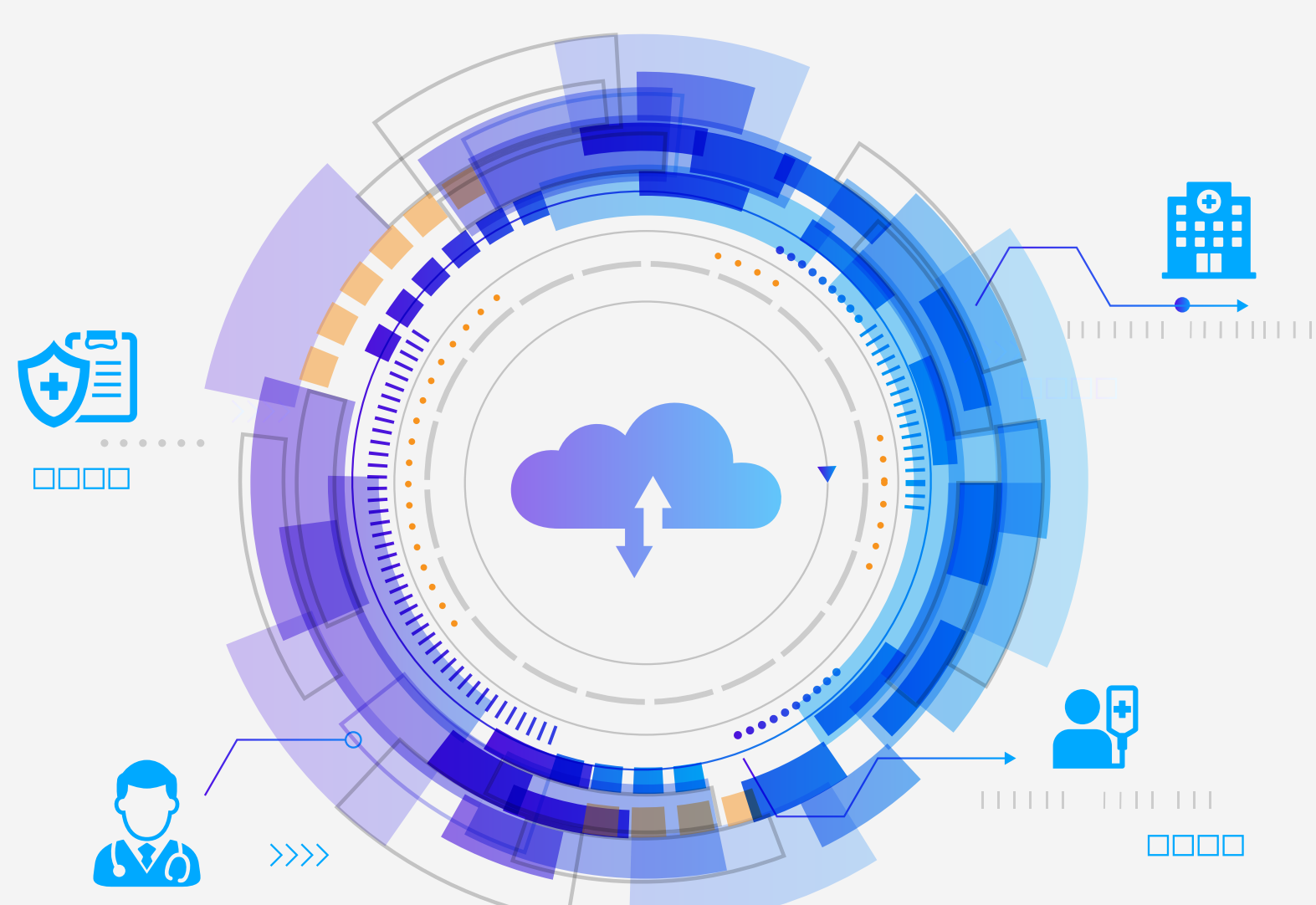
[We want to get this started by Jun 2022]



In Phase 3, we will be working on facilitating data exchange in order to simplify and automate processes as much as possible e.g. pre-authorisation and filing of claims. This will reduce duplication of effort for data entry. We can achieve this by building Application Programming Interfaces^ (APIs) for Clinic Management Systems (CMS), Hospital Information Systems (HIS) and Claims Administration Systems to "talk" to one another.

^Note :

All requirements pertaining to data protection e.g. Personal Data Protection Act (PDPA) will be taken into consideration in all data exchanges.



We can make this happen. TOGETHER.

It starts with you. Join the revolution - help us to help you.

Visit www.healthconnective.sg **TODAY**