

WE'RE HIRING

PHYSICIAN CASE MANAGER (GENERAL PRACTITIONER)

📍 SINGAPORE PART TIME REMOTE WORKING

The Opportunity

Teladoc Health is a global virtual care provider for delivering, enabling and empowering whole-person healthcare – from wellness and prevention to acute care and further complex healthcare needs. We are committed to a culture that embraces individuality while also accelerating the adoption of virtual care, making high-quality healthcare a reality, with our global coverage spanning across 150+ countries.

Role and Responsibilities

- Serve as the primary point of contact for patients who undertake Teladoc services.
- Manage and follow up EMO and Case Management cases.
The detailed role includes:
 - ▷ Call patients, collect full medical records, and understand patients' medical status and enquiries.
 - ▷ Compile a comprehensive clinical summary which would include patients' medical condition, treatment history, medical records/investigations for expert review.
 - ▷ Discuss and guide patient accordingly based on expert's opinion.
 - ▷ Continuously monitor and evaluate patients' progress and provide appropriate medical guidance and education.
- Cooperate with Medical Directors and Care Coordinators in quality and service improvement initiatives.
- Deliver remote advisory services, including but not limited to Expert Medical Opinion, Health Advisory, Chronic Disease Care, Coaching/Education and Referral.

Skill Requirements/Preferences

Professional Experience

Required:

- Medical degree from an accredited university/institution
- Registered with an active medical license with Singapore Medical Council

Desirable:

- Graduate Diploma of Family Medicine or any other relevant specialty

Languages

- Proficient in English. Be able to communicate in Mandarin will be a competitive advantage.

Others

- Excellent communication and interpersonal skills to establish rapport with patients and effectively collaborate with remote healthcare teams.
- Commitment to staying updated on telemedicine advancements, industry standards and professional development opportunities.



Apply to: recruitment_asia@teladochealth.com

